



**PARLIAMENT OF THE
CAYMAN ISLANDS**

2025-2026 Session

2024-2025

ANNUAL REPORT

of the

**STANDING SELECT COMMITTEE TO
OVERSEE THE PERFORMANCE OF THE
OFFICE OF THE OMBUDSMAN**

Laid on the Table of the Parliament on this day of 2026

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STANDING SELECT COMMITTEE TO OVERSEE THE PERFORMANCE OF THE OFFICE OF THE OMBUDSMAN

1. REFERENCE

The Standing Select Committee to Oversee the Performance of the Office of the Ombudsman, established by Government Motion No. 3 of 2021/2022, met regularly throughout the 2024-2025 Session for the **Parliamentary reporting period (7th October 2024 to 1st March 2025)** to consider and deal with the following matters:

- Review and approve monthly invoices submitted for payment by the Office of the Ombudsman;
- Consider Reports of the Office of the Ombudsman that were prepared and submitted by the Ombudsman and her office;
- Review and approve the Annual Budget Statement and Annual Plan and Estimates of the Office of the Ombudsman; and

Details of all matters brought before the Committee for consideration are disclosed in the Minutes of Proceedings.

2. CHAIR AND MEMBERS OF THE COMMITTEE

The following Members of the Parliament are the present duly elected Members of the Standing Select Committee to Oversee the Performance of the Office of the Ombudsman:

- Mr. Bernie A. Bush, MP, *Chairman*
- Hon. Johany S. Ebanks, MP, *Member*
- Hon. Joseph X. Hew, MP, *Member*
- Mr. Christopher S. Saunders, MP, *Member*
- Mr. David C. Wight, MP, *Member*

Ms. Tishel McLean served as the Clerk to the Committee.

3. MEETINGS OF THE COMMITTEE

The Committee met on the following dates during the reporting period:

- Thursday, 15th November 2024 (*Administrative Meeting*)
- Thursday, 9th January 2025 (*Administrative Meeting*)
- Wednesday, 19th February 2025 (*Administrative Meeting*)
- Wednesday, 19th February 2025 (*Public Meeting*)

4. PERSONS IN ATTENDANCE:

The following persons were in attendance, either in person or via electronic means, at the Administrative meetings which were held in the Large Committee Room of the Parliament on the dates recorded in the disclosed Minutes of Proceedings:

- Ms. Sharon Roulstone – Ombudsman, Office of the Ombudsman
- Ms. Tiffany Ebanks – Chief Financial Officer, Office of the Ombudsman

The following persons were in attendance in person at the Public Meeting which was held in the Chambers of the Parliament on the date recorded in the disclosed Minutes of Proceedings:

- Ms. Sharon Roulstone – Ombudsman, Office of the Ombudsman
- Mr. Alan Slater – *Deputy Ombudsman-Complaints Division, Office of the Ombudsman*
- Ms. Daiana Sipos – *Deputy Ombudsman-Information Rights, Office of the Ombudsman*
- Ms. Anita Welds – *Senior HR and Office Manager, Office of the Ombudsman*
- Mr. Brent Fuller – *Complaints Investigator, Office of the Ombudsman*
- Mrs. Jerray Vassell – *Information Rights Analyst, Office of the Ombudsman*
- Ms. Charlene Roberts – *Information Rights Analyst, Office of the Ombudsman*
- Mrs. Shamique Frederick – *Information Rights Analyst, Office of the Ombudsman*
- Mr. Andy White – *Information Rights Analyst, Office of the Ombudsman*
- Ms. Alicia Parker – *Case Management and Accounts Officer, Office of the Ombudsman*
- Ms. Shari Welcome – *Information Rights Analyst, Office of the Ombudsman*
- Ms. Andrea Christian – *Complaints Investigator, Office of the Ombudsman*
- Ms. Enya Parchment – *Information Rights Analyst, Office of the Ombudsman*
- Ms. Kathy Gonzalez – *Complaints Investigator, Office of the Ombudsman*
- Ms. Deri Hill – *Complaints Investigator, Office of the Ombudsman*

5. REPORTS AND DOCUMENTS FOR CONSIDERATION:

The Committee considered the following reports and documents:

a. Invoices approved by the Committee:

In accordance with the requirements under section 45 of the Public Management and Finance Law (2020 Revision) and section 6 (3) of the Ombudsman Act (2021

Revision), the following invoices for Cabinet Billing were submitted and approved by the Committee:

- Invoice No. 2100003281 dated 31st October 2024 for \$210,409.00
- Memorandum re: Repayment to Cabinet of Net Surplus for the year ending - December 2023 – \$190,406.39
- Invoice No. 2100003321 dated 31st December 2024 for \$145,263.99
- Invoice No. 2100003301 dated 31st January 2025 for \$213,736.00

As the House of Parliament dissolved on 1st March 2025 for the General Election, the Committee agreed to the pre-approval of the following invoices with the understanding that the invoices would be signed by the Financial Secretary, Mr. Kenneth Jefferson once available.

- Invoice No. 2100003341 dated 28th February 2025 for \$213,736.00
- Invoice No. 2100003361 dated 31st March 2025 for \$213,736.00
- Invoice No. 2100003381 dated 30th April 2025 for \$213,736.00

b. Reports and Documents Received by the Committee for Information:

In accordance with section 6 (3) of the Ombudsman Act (2021 Revision) the following reports were submitted by the Ombudsman and noted by the Committee during the reporting period:

- Office of the Ombudsman Annual Report 2023
- Office of the Ombudsman 4th Quarter Report 2024

c. Reports for Tabling in the Parliament:

The Committee considered the **2023-2024 Annual Report of the Select Committee to Oversee the Performance of the Office of the Ombudsman** on 3rd February 2025 and agreed that it be Tabled in Parliament by the Chair in accordance with section 81 of the Parliament Standing Orders (2022 Consolidation).

6. ACKNOWLEDGEMENT:

The Committee is most appreciative of the efforts of the Ombudsman and her staff in presenting detailed and informative reports. The Committee also thanked the Clerk of Parliament and the Parliamentary Procedural Clerk for the assistance provided.

7. REPORT OF THE COMMITTEE TO THE HOUSE:

The Committee hereby agrees that this Report be the Annual Report of the Standing Select Committee to Oversee the Performance of the Office of the Ombudsman for the year 2024-2025 and the Report is to be laid on the Table of the House of Parliament.

Hon. Johany Ebanks, JP, MP
Chairman for 2025-2029 Term