



THE GOVERNMENT MINUTE

The Government's Response to the Report of
The Standing Public Accounts Committee (PAC)
On the Report of the Auditor General entitled:

**"Government's Shift to Online Services"
(June 2022)**

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“Government’s Shift to Online Services” (June 2022)

1. BACKGROUND

Section 77(7) of the Legislative Assembly Standing Orders (2018 Revision) states that the Government Minute shall be laid on the Table of the House within three months of the laying of the report of the Standing Public Accounts Committee (“the Committee”) and of the report of the Auditor General to which it relates.

This Government Minute constitutes the Government’s response to the Report of the Standing Public Accounts Committee tabled in the Legislative Assembly on 27th April, 2023 on the following Report prepared by the Auditor General:

- **Government’s Shift to Online Services (June 2022)**

The Government Minute lists any additional PAC recommendations made in relation to the Auditor General’s report, together with Management Responses submitted by the relevant Government Ministry/Portfolio to which each recommendation relates.

2. MANAGEMENT RESPONSES TO PAC RECOMMENDATIONS

In its report, the Public Accounts Committee (PAC) endorsed and supported the recommendations of the Office of the Auditor General (“OAG”). The PAC made no additional recommendations but provided 5 individual observations.

These observations are provided below, along with a Management Response.

PAC Observation 1

The PAC is pleased that the Acting Chief Officer, Ministry of Investment, Innovation & Social Development (MIISD) confirmed that governance arrangements would be included in the e-government strategy proposals to be developed by the end of Q1 2023.

PAC Observation 2

The PAC commends MIISD, the Ministry of Planning Housing, Agriculture & Infrastructure (MPAHI), and the E-Government Unit for committing to work together by the end of Q1 2023, to adapt the governance framework for major capital projects to make it fit-for-purpose for e-government projects, as originally recommended by the Auditor General. The committee looks forward to receiving a copy of this new framework.

PAC Observation 3

The PAC is pleased that MIISD and the E-Government Unit are working to develop improved output measures for the E-Government Unit, as recommended by the Auditor General, and looks forward to seeing these in the 2024-25 budget documents.

PAC Observation 4

The PAC is pleased that the Deputy Governor intends to include reference to the UN criteria when he issues the interim guidance which he originally committed to issuing by the end of 2022.

PAC Observation 5

The PAC looks forward to seeing the Deputy Governor's guidance on the capturing of project costs for e-government projects by Q4 2023, and to being updated on any new timelines agreed upon for this.

Management Response:

The PAC observations are acknowledged and it is noted that the relevant agencies have been informed of the observations through letters from the PAC.