

Annual Report For the Ministry of Community Affairs & Housing 2009/10 Financial Year

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Part A UNAUDITED STATEMENT OF OUTPUTS

Overview of Performance for the Year

Introduction

This annual report details the performance of the Ministry of Community Affairs and Housing for the fiscal year ending 30 June 2010.

It includes information about outputs actually delivered during the year as compared to the planned performance documented in the Annual Budget Statement for the Ministry of Community Affairs and Housing for 2009/10, or as amended through the supplementary appropriation process.

It also reports those aspects of ownership performance that were contained in the Annual Budget Statement for 2009/10 or as amended through the supplementary appropriation process.

Summary of Performance

Administration

Overall, the Ministry performed within its nature and scope of activities as well as met its strategic goals for the financial year. Additionally, the majority of outputs and ownership performance are within compliance with the agreed terms.

Provide cross-ministerial collaboration on social issues

In light of the many socio-economic challenges that the Cayman Islands continues to experience, it is necessary to build strong communities and strengthen social protection measures to withstand unexpected economic crises.

There are many national policies and programmes which are geared towards addressing poverty, unemployment and social inequity, the Cayman Islands Government is committed to the continuous increase of resources for human development priorities. However, there is a need for a more conducive policy and programme implementation environment and greater access to human development opportunities and services, including those offered by government and non-government organisations. All key stakeholders need to work collectively to address the human development challenges faced locally and nationally and thereby to secure a better future for the people of the Cayman Islands.

During the 2009/10 budget year, the Ministry worked in close collaboration within and among government and other key partners on the following matters:

- Revision of the National Youth Policy (1999)
- Stakeholders implementation retreat on the Pre-Disposing factors to Criminality in the Cayman Islands
- Development of a At-Risk Youth strategic plan
- Development of a strategic plan on enhancing the continuum of care to strengthen families and children
- Assisted the National Security Council in the development of crime prevention strategies strategic
 plan
- Reviewing existing facilities and identifying what additional resources are needed in order to best meet the unique needs of at risk youth
- Participation on the National Youth Commission

Monitor executive assets inclusive of housing and social facilities

There were two capital projects completed during the fiscal year 2009/10 which was the Golden Age Home and Office Accommodation for the Family Resource Unit and the Community Development Unit.

The Golden Age Home project was approximately 50% complete when it was inherited by the Ministry in July 2009. During the fiscal period July 2009 to June 2010, the project was substantially completed with only minor works/BCU requirements remaining before obtaining a Certificate of Occupancy in order for the residents and staff to return.

The office space renovation project began in October 2009 and was completed by June 2010, with the occupation of the office space by staff being completed in July 2010.

Department of Children and Family Services

For the reporting period, the Department met its ownership performance requirements and provided services within its full scope of activities

Social Work services were provided to the Community through a staff of 17 Social Workers, 7 Social Work Assistants, 4 Social Work Supervisors, 1 Social Work Manager. Additionally Community Development programmes and initiatives were undertaken by 1 Coordinator and 6 Community Development Officers. Services to the elderly in residential care homes and a day care programme were provide by a cadre of 89 Community Care Workers, and a Residential Care Supervisor while the needs of children with special needs were met by a staff of 12 Home Care Assistants and Home Care Workers, 1 Senior Residential Care Officer and an Acting House Manager. The latter two areas were managed by our Adult Special Needs Coordinator.

The increase in the number of new intakes and needs assessments for this financial year is reflective of the economic climate and the demand for services. Since June 2009, the Department has assisted the public who have indicated that they were experiencing difficulty meeting their needs and therefore required some type of financial assistance. They were assisted with a range of services, such as food vouchers, school lunches, school uniforms, burial, and rental assistance. For the budget period 1st July 2009 to 30th June 2010 the Department served a total of 4, 775 persons with a variety of services both financial and non-financial services such as custody evaluations, adoption home studies, individual and family counseling, supervision of youth on various Court Orders, investigation of child protection issues, provision of foster care services for children in need of care and protection, residential care for the elderly and disabled as well as children with special needs.

The care and protection of children is a critical component of the Department's work, and for the period under review, the Department dealt with 37 new reports, carried out the required investigations and safe guarded the children as was needed based on the investigations.

The Department conducted recruitment and training for shelter managers for the 15 shelters it is responsible for under the Shelter Operations Sub-Committee. Training was conducted in May 2010 and a total of 125 volunteers (including many Red Cross volunteers) were trained.

Major accomplishments included:

Enhancing the Foster Care Programme.

Child Month 2010 was used to focus on fostering and a recruitment drive was held to enlist more volunteers to be foster parents. The Department now has a cadre of 4 new foster parents who were recently approved giving us a total of 14 foster parents.

Restructuring Community Development

Responsibility for the Community Development Unit was returned to the Department. This was decided based on shared similar core values and the fact that this combination would enhance services and programmes provided to the community. In November 2009, the Ministry hosted a one-week staff development programme facilitated by Dr Peta Ann Baker of the Univeristy of the West Indies. The aim of the workshop was empowering and mobilizing communities via team building exercises, while equipping staff to meet district challenges such as unemployment, juvenile delinquency, teenage pregnancy and elderly needs with the Unit. The staff held many meetings this financial year and developed more projects than was projected in the budget.

Launch of new client database H.O.P.E.

The Department's new database H.O.P.E. went live on 7th April, 2010. This system replaces the Department's previous database system which was a fox-pro based programme from 1993. H.O.P.E. is an acronym for Helping Our People Excell, which was the name given by one of our Social Work Supervisor's. The system allows for easier collation of statistical data on services the Department provides as well as provides an integrated client recording system. Unlike our previous system, H.O.P.E. was fully developed by Computer Services Department and can be maintained by them. It does not require any off-Island support as the previous system did.

Child Month

Child Month 2010 was a great success with a variety of functions, such as family fun days; nutritional scavenger hunt; bed time story telling and other events which were held focusing on our children. The theme for this year was "Loving Our Children Through Today's Challenges". The premier event was the first ever Child Month Youth Fest which was an opportunity for many of our children and youth to showcase their many creative talents.

Capital projects

The Department's renovation of and new construction on the Golden Age Home in West Bay neared completion at the end of this budget period but work was not completed within this budget year.

The renovation of the Kirkconnell Community Care Centre was also ongoing during this budget period but again work was not completed on that project prior to the end of the budget period.

Overall, the Department performed within its nature and scope of activities as well as met its strategic goals for the year. Additionally, the majority of outputs and ownership performance are within compliance with the agreed terms.

Department of Counselling Services

For the reporting period, the Department worked diligently to ensure progress towards its Strategic Ownership Goals. The key strategic ownership goals for the Department of Counselling Services in 2009/10 and the significant accomplishments in this regard are reflected below:

 The development of a plan to deliver family programmes that are relevant to communities within the Cayman Islands.

The Department successfully developed and implemented Family Programmes to communities within the Cayman Islands within the reporting period. An 8-week Family Skills programme was developed following extensive research and collaboration with partner agencies. The Family Skills programme was offered three (3) times within the reporting period. In addition, a follow-up family group was offered to participants who successfully completed the Family Skills Programme on three occasions.

 The continued implementation of a therapeutic milieu model of treatment in the residential treatment programme at Caribbean Haven. Clinical staff members within the Caribbean Haven Residential Centre were provided with further training in Therapeutic Community principles and treatment components during the reporting period. The training will continue to be an ongoing process. Additionally, reporting procedures within the programme have been streamlined to improve clinical communications and increase efficiency within the programme. Family members of residents of the programme were offered the opportunity to engage in related family programming at Caribbean Haven Residential Centre during the last half of the budget year.

 The continued development and provision of treatment services to meet the needs of participants in Drug Rehabilitation Court (DRC).

A specific treatment group was designed and implemented during the reporting period to assist participants in the DRC programme, which complements the other treatment services provided.

The development and implementation of an array of group treatment options to more effectively
meet the needs of clients at a community level at The Counselling Centre. This would include
services to be provided to drug court participants, prisoners in HM Prisons, as well as persons in
the community.

The curriculum for the Intensive Outpatient Programme (IOP) was re-developed to accommodate recent developments in the treatment of persons requiring an intensive level of programming at the community level, thus enhancing the continuum of care provided by the Department.

 The re-drafting of Policies and Procedures which reflect current client-centred best practices in operation at both The Counselling Centre and Caribbean Haven Residential Centre, and which incorporate any new programmes which have been introduced since Policies and Procedures were initially drafted.

A comprehensive review of the Policies and Procedures of the Department continued during the reporting period. The clinical procedures for The Counselling Centre were finalised in preparation for implementation in the new budget year. Work is ongoing to finalise the Administrative procedures for the entire Department and the clinical procedures for Caribbean Haven Residential Centre.

 Maintaining and enhancing Employee Performance by operating in accordance with the HR Policies and Procedures of the Ministry of Community Affairs and Housing, and within the framework of the Ministry's HR Philosophy.

During the last half of the reporting period, management developed new evaluation and performance management tools for implementation in the 2010-11 Budget year. These tools were developed in order to assist clinical staff in the development of their clinical competencies. Individualised training plans were also developed for the clinical staff within The Counselling Centre during this reporting period.

Overall, the Department performed within its nature and scope of activities as well as met its strategic and ownership goals for the financial year. Additionally, the majority of outputs and ownership performance are within compliance with the agreed terms. The Department complied with the delivery of its Outputs, although there were some challenges in complying with certain quantity measures projected.

The large discrepancies in the provision of Treatment Services and Public Awareness Activities to Cayman Brac and Little Cayman were caused by the sole staff member being on medical leave which significantly affected the ability of the Department to meet its objectives in terms of quantities.

Conversely, the Department exceeded projections in areas such as number of assessment appointments provided in Grand Cayman which is a direct reflection of the increased complexity and breadth of issues for which clients are now presenting for treatment services, as well as an indication of the current staff groups expertise.

Major accomplishments included:

Restructuring of the Family Resource Centre

The Family Resource Centre formally became a unit under the Department in November 2009. The mission of the Family Resource Centre is to strengthen families and individuals through educational programmes, public awareness campaigns and advocacy to provide the foundation for a healthy society. The transitional process was complex as it involved ongoing strategic planning and programme development, staff development and training, logistical considerations such as office accommodations that had to be resolved, as well as budgetary amalgamation within the reporting period.

Statement of Outputs Delivered

Statement of Outputs Delivered

CFS 1	Policy Advice and Support to the Minister of Community Affairs and Housing	\$8,348
	Affairs and Housing	

Description

Provide policy advice and support by means of reports and papers, to the Minister of Community, Affairs and Housing (CA&H) and the Cabinet on matters relating to Children and Family Services.

Measures	2009/10 Actual	2009/10 Budget	Variance
 Quantity Number of policy papers prepared Number of bills and reports drafted 	6 0	1-3 1-3	3 -1
Quality Policy papers, bills and reports subject to peer review by knowledgeable, professional and experienced personnel	100%	100%	0%
Timeliness Policy papers, bills and reports provided according to the timelines agreed with the Minister	100%	100%	0%
Location Cayman Islands	100%	100%	0%
Cost	\$8,348	\$67,561	-\$59,213

Related Broad Outcome:

Developing our Youth Empowering Women

Improving the lives of the elderly and disabled

Explanation of Annual Variances:

		\$86,115
CFS 5	Community Outreach Services	\$30, 110
CF3 3	1 10000	•

Provision of community outreach services involving presentations and/or workshops on child abuse and neglect, domestic violence, parenting or other such subjects to individuals, groups or external agencies such as Home School Association, Churches, Medical and Dental Society, Service Clubs and staff of various public and private schools.

various public and private scrioois. Measures	2008/9 Actual	2009/10 Budget	Variance
Quantity Number of presentations and/or workshops delivered	28	15-20	8
Quality All presentations are of an acceptable standard as determined by and evaluated by Department o Children and Family Services trainers and/or pee review		90 -100%	0
<i>Timeliness</i> Throughout the period	100%	90 -100%	0%
<i>Location</i> Cayman Islands	100% \$86,115	100% \$164,265	0% -\$78,150
Cost	ψου, 110	7,	W 2

Related Broad Outcome:

Developing our Youth **Empowering Women** Improving the lives of the elderly and disabled

Explanation of Annual Variances:

Staff conducted more presentations than projected.

CFS 8	Accommodations in Residentia	al Group Hom	es	\$501,546
Personal care(e.g.	ntial accommodations to children pathing, grooming); Basic home catety at all times); School supervisidevelopment exercises).	placed in Ma ire (e.g. medic ion and Social	ple House. Assi ations, special fee stimulation (e.g.	gned staff provide dings); Supervisior devotions, outings
leasures		2009/10 Actual	2009/10 Budget	Variance
 Number of res Number of res Number of ins 	sidential homes managed views performed spections	1 0 1	1 1 1	0 -1 0
in accordance	ome staff to implement care plans with case plan goals ing standards of care required by as determined by an independent	100%	90-100% 85-100%	0%
Timeliness Monthly reviews care plans	ews on the implementation of the	100%	85-100% 90-100%	0%
 Home inspect Location George Town 	ted once per year	100%	100%	0%
Cost		\$501,546	\$897,860	-\$396,314

Developing our Youth **Empowering Women**

Improving the lives of the elderly and disabled

Explanation of Annual Variances:

In regards to the home inspection, the Children's Law and Regulation are not yet implemented.

The first quality measure has been complied with as the Adult Special Needs Supervisor meets with the Acting Manager of the home on a Bi-Weekly basis to review implementation of the clients' care plans.

CFS 9	Court Reports			\$139,684
Description	ourts of custody, adoption, juver them in making the most suitabl	nile, youth, mear e decision in the	2009/10	nd other reports as client.
leasures		Actual	Budget	variance
<i>Quantity</i> lumber of reports p	rovided to the Court	456	350-400	56
based on fir	of reports acceptable to the countries, comprehensiveness adetermined by a survey of Judg	1110	90%	0%
Magistrates a	and Justices of the Peace pared by a Social Worker a Supervisor or Director or Deputy	and 90%	90%	0%
 assessment Criminal an Court Order 	d care matters: 14-21 days a	1	90-100% 90-100%	0% 0%
<i>Location</i> Cayman Islands		100%	100%	0%
Cayman Islands		\$139,684	\$299,015	-\$159,331

In order to monitor some clients' behaviour as well as to ensure that the clients and parents are compliant with aspects of a court order e.g. counseling, decrease drug use, the Court has been asking for regular review of cases. There are instances when these reviews are done weekly or bi-weekly. The assigned Social Worker is required to provide the Court with updated information which is presented in Court Report format.

Efforts are made to complete the reports within the time line stated however we have put 90% as we must acknowledge that there are times when the goal is not met due to the nature of the case and the Social Workers' work load.

The Social Work Manager also advised that the Magistrates have been giving longer time frames in order to get the reports completed as they are aware of the large number of request made by them.

CFS 10 F	Placement and Supervision of	Abused Chil	dren	\$42,361
Description	ent and supervision of children v	who are eithe	r the victims of abus	e and/or neglect.
leasures	2	2009/10 Actual	2009/10 Budget	Variance
QuantityNumber of invesNumber of ongoing monotonic	tigations performed bing child abuse and neglect	37 277	45-53 200-246	-8 31
Department of Children assessment of risk fact and or neglect investig nteraction with client significant agencies: Quality of invest followed	ers intervention based on the and Family Services criteria for ors associated with child abuse ation, response time frame and framily members and other igations: within 24 hour of reports sements of children: Safety Plan	90%	90-100% 100%	0% 0%
Timeliness Ongoing throughout th	e period	100%	100%	0%
<i>Location</i> Cayman Islands		100%	100%	0%
Cost		\$42,361	\$483,755	-\$441,394

There has been an increase in the number of cases being worked.

There are times where due to unavailability of investigating police officers, there are delays in interviews being done which affects an investigation being completed within the 24 hour period. We therefore ensure that we safeguard the child until we can complete the investigation process.

Description Provision of short and long term foster placement and ongoing supervision of foster families.	nts for up to 35 chile	dren through the re	cruitment, training
easures	2009/10 Actual	2009/10 Budget	Variance
 Number of families recruited Number of children placed Number of foster families supervised Number of training sessions delivered Number of children released from care 	8 27 10 0 21	3-6 35-40 10-12 1-2 4-6	2 -8 0 -1 15
Conduct at least one visit every other mo each foster home Maintain accurate and current records	of all 80%	80-90% 80-90%	0%
Receive and discuss quarterly reviews on child in foster care (in relation to care goals) with social workers Compared to the company of the company	edical,	80-90%	0%
references etc.) for relevance and acceptore submitting to board/committee approval Conduct training course for all foster parer	6 101	90-100%	-90%
Timeliness Ongoing throughout the period	85%	100%	-15%
Location Cayman Islands Cost	100% \$191,664	100% \$473,890	0% -\$282,226

CFS 12 Assessment and Counselling of Adoptive Families			\$48,773	
Description Screening and counselling of prospective adoptive adoption.	families for childr	en who have be	een cleared for	
		2009/10 Budget	Variance	
 Number of persons assessed Number of counseling sessions offered Number of applications processed Number of adoptions finalized 	5 74 10 8	4-6 40-50 10-15 4-6	0 24 0 2	
Adherence to established guidelines as set by the Adoption Law Prospective adopters should have clear understanding of the adoption process, laws rules and regulations as these pertain to the individual cases	100%	100%	0%	
 Develop and apply questionnaire to test applicants understanding of the adoptive process 	st 100% e	100%	0%	
Timeliness Ongoing throughout the year	100%	100%	0%	
Location Cayman Islands	100%	100%	0%	
Cost	\$48,773	\$82,047	-\$33,274	
Related Broad Outcome: Education: The key to growth and development. Developing our Youth Empowering Women				

24 more clients were conselled than projected.

CFS 14	Promotion of Child Month			\$11,877
Description	ild month to improve commur	nity awareness of	the needs of chi	ldren throughout th
The promotion of chi year.	lid month to improve comman		2009/10	
Measures		2009/10 Actual	Budget	Variance
Quantity Number of events he	ld	29	30-40	-1
Quality Satisfactory feedbac	k on activities carried out	90%	90-100%	0%
Timeliness Events are held in M	ay 2010	90%	100%	0%
Location		100%	100%	0%
Cayman Islands Cost		\$11,877	\$25,821	-\$13,944
Related Broad Out	come:			
Developing our You Empowering Wome	th n			

\$265,205
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Provision of advice and guidance on social problems to the community enabling them to identify their needs and to develop strategies to address those needs. For example, the identification of prevailing drug problems in specific communities throughout the island and the community members coming together to plan strategies to address those problems.

plan strategies to address those problems. Measures	2009/10 Actual	2009/10 Budget	Variance
 Quantity Number of meetings held Number of projects and/or initiatives Number of project proposals 	155 90 10	72 63 3-5	83 27 5
Quality Percentage of Committee members attendance at meetings Percentage of Committee members involved project/programmes and Initiatives in to Community	in 75% 80% in he	60-80% 60-80%	0%
Timeliness Ongoing throughout the period	100%	100%	0%
Location Cayman Islands	100%	100%	0%
Cost	\$265,205	\$258,063	\$7,142

Related Broad Outcome:

Addressing Crime and Policing Developing our Youth **Empowering Women** Improving the lives of the elderly and disabled

Explanation of Annual Variances:

The Community Development Officers held more meetings and developed more projects than was projected in the budget.

		\$2,515,014
CFS 28	Social Work Services	30 - 40 - 40 - 40 - 40 - 40 - 40 - 40 -
50.		

Provision of social work services including advocacy, counseling, case management and other services to individuals and families aimed at developing problem-solving, conflict resolution and self-empowerment skills to manage their lives.

	2009/10 Actual	2009/10 Budget	Variance
 Number of new cases in Grand Cayman Number of new cases opened in the Sister Islands Number of ongoing cases in Grand Cayman Number of ongoing cases in Sister Islands Number of new intakes in Grand Cayman Number of new intakes in the Sister Islands 	561 11 1885 147 1003	450-500 5-10 3,300-3,400 250-300 1,200-1,210 10-15	61 1 -1415 -103 -197
Quality Number of cases reopened for the same or related matter within three months of closure	15%	10-15%	0%
Timeliness Social work services offered during the days and evenings (Monday to Friday - 8:30 a.m 5:00 p.m.)	^d 100%	90-100%	0%
Location Grand Cayman and Cayman Brac	100% \$2,515,014	100% \$979,481	0% \$1,535,533
Cost			

Related Broad Outcome:

Addressing the Economic Crisis in the Cayman Islands Addressing Crime and Policing

Explanation of Annual Variances:

The Increase in the number of new cases and intakes is reflective of the economic climate and the demand for services.

Reports on ongoing cases were run in the new database HOPE for the period 1st July 2009- 30th June 2010.

In preparation for the conversion to the new database from the old case management system, all cases were reviewed and many closed and/or archived.

106,431

Provision of social work services, guidance, financial assistance and continuing education assistance to young persons who were in the Government's care to enable them to function independently, including payment of rental, transportation, food, and community college fees.

	2009/10 Actual	2009/10 Budget	Variance
Quantity Number of young persons provided with aftercare services	5	6-8	-1
Quality Number of clients who complete course o	1	2-4	-1
 studies Number of clients who obtain employment Number of clients who neither complete study/employment 	3	2-4	0
Timeliness Assistance given within one month of initial request	90%	90-100%	0%
Location Cayman Islands Cost	100% \$106,431	100% \$93,518	0% \$12,913

Related Broad Outcome:

Education: The key to growth and development

Developing our Youth

Explanation of Annual Variances:

	Care and Services for Elderly and Adult Disabled Persons	\$4,030,915
CFS 30	Cale and corvious	

Provision of public education, in-home, residential and/or day care of indigent elderly and adult disabled persons through outreach programmes and the deployment of Community Care Workers by providing:

- Education on the care and welfare of the elderly and disabled;
- Personal care (e.g. bathing, grooming, supervision);
- Basic home nursing (e.g. administering medication, blood pressure monitoring);
- Social stimulation (e.g. arts and crafts, reminiscing and community outings); and
- The performance of general housekeeping duties (e.g. cooking cleaning)

	2009/10 Actual	2009/10 Budget	Variance
Number of residential homes managed Number of education sessions Number of assessments completed	5 3 7	5 4-6 10-15	0 -1 -3
Number of substantiated complaints about service from clients, family members and the	0	1-2	-1 -1
 general public Number of unsubstantiated complaints Persons are cared for in accordance with care plan Survey shows awareness/knowledge increase o Education on the Care and Welfare of the elderly 	f80%	1-2 95% 75-80%	0%
New referrals assessed within 10 working days Minimum of quarterly Social Worker visits to assess client's overall well being	90% ₀ 90%	85-90% 80-100%	0% 0%
Location Grand Cayman and Cayman Brac Cost	100% \$4,030,915	100% \$5,135,692	0% -\$1,104,777

Related Broad Outcome:

Improving the lives of the elderly and disabled

Explanation of Annual Variances:

CFS 31	Needs Assessments	\$457,943
Description		
Description	and accessments in respect of applications for p	ublic welfare in the form of

Completion of means and needs assessments in respect of applications for public welfare in the form of Poor Relief, Health Care, Housing Repairs for indigents and other such assessments to establish indigence and means assessments for maintenance matters, as required by the Government.

1	2009/10 Actual	2009/10 Budget	Variance
Li L of noor rollot accessments completed	154 292 13 29 43	140-150 240-250 8-10 4-6 65-70	4 42 3 23 -22
Quality Completed assessments meeting required Departmen of Children and Family Services criteria, and accepted by the Director and/or the Poor Relief Committee	t80%	75-80%	0%
Assessments to be completed within three months of assignment Means assessments to be completed within 3-weeks		90-100% 90-100%	0% 0%
<i>Location</i> Services provided through offices located in Georg Town, West Bay, Bodden Town and Cayman Brac	e100%	100%	0%
Cost	\$457,943	\$527,406	-\$69,463

Related Broad Outcome:

Addressing Crime and Policing Developing our Youth Empowering Women Improving the lives of the elderly and disabled

Explanation of Annual Variances:

There has been an increase in the number of assessments completed which is reflective of the economic climate and the demand for services.

CFS 32	Shelter Operations			\$100,573
Description Organise and co-organise and co-or	rdinate shelter operations to ensur nt staff pre-disaster for the safe ope	e adequately ration of shelte	prepared shelters a ers during and after	ind properly trained a disaster.
leasures		2009/10 Actual	2009/10 Budget	Variance
Quantity Number of sh Number of tra	elters properly prepared aining sessions delivered	15 2	15 2	0
 the Department Evaluations of 	sions delivered in accordance with ent's guidelines of training sessions by participants ith Shelter Wardens	90% 100%	95-100% 90-100% 90-100%	0% 0% 0%
Timeliness Operations of Training se annually	during 1st June to 30th November essions done prior to 1st Jun	100% e100%	100% 90-100%	0% 0%
Location Grand Cayman		100%	100%	0%
Cost		\$100,573	\$272,369	-\$171,796

CFS 33	Support Towards Autonomy, Ro (S.T.A.R.S.S.)	etraining and	i Self-Sufficiency	\$188,356
Description Provision of t leading to sel	raining services to individuals aimed at feempowerment, autonomy and self-suffic	developing or o	enhancing employab	ility and life skills
Measures		2009/10 Actual	2009/10 Budget	Variance
Quantity • Total r	number of new persons enrolled in	69	35-40	29
CTADS	S number employed after completing the		45-50	-36
program	nme	2	25-30	-23
progran	number employed prior to completing mme r of workshops held	38	50-55	-12
Quality Numbe	er of STARSS participants gainfull	_y 5	14-20	-9
employ Number	yed (who no longer receive assistance.) er of STARSS participants who receive c assistance		14-20	0
Timeliness Works Ongoin	hops are held over a six week period ng throughout the period	90%	90%	0%
Location Cayman Islar	nds	100%	100%	0%
1		1		

Related Broad Outcome:

Cost

Preparing our labor market for future opportunities Empowering Women

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

\$188,356

-\$40,676

\$229,032

		\$652,237
DCS 15	Therapeutic Services	

Provision of Individual, couples, family and group therapy to youth and adult residents of Grand Cayman requiring assistance with a variety of life challenges including:

- Drug and Alcohol Issues/Co-occurring disorders
- Family and Relationship Problems/Issues related to personal growth and development

1	2009/10	2009/10 Budget	Variance
Number of intake appointments offered Number of individual sessions offered Number of group sessions offered Number of individualized improvement in life areas during the course of treatment Sessions conducted by skilled and qualified staff Treatment informed by individualized treatment plan developed in collaboration	1,001 1,902 401 60-80% 100% 85-100%	825-900 1,550-1,800 575-625 60-80% 100% 85-100%	101 102 -174 0% 0%
with client Fimeliness A minimum of 15 hours of intake appointments provided per week on a walk-in basis at The Counselling Centre Individual sessions offered Monday to Friday as scheduled with clients with the exception of statutory holidays Group sessions available during evening and daytime hours	100%	90-100% 100% 90-100%	0% 0% 0%
Location The Counselling Centre HMP Northward, Fairbanks Schools Cost	100% 100% 100% \$652,237	100% 100% 100% \$536,014	0% 0% 0% \$116,223

Related Broad Outcome

Reducing substance abuse Addressing Crime and Policing **Empowering Women**

Explanation of Annual Variances:

	1 Danagha	\$208,795
DCS 16	Clinical Assessments and Reports	300000000000000000000000000000000000000

Provision of Comprehensive multi-modal clinical assessment and preparation of assessment and progress reports for all clients accessing treatment services.

Measures	2009/10 Actual	2009/10 Budget	
Quantity Number of assessment appointments offered Number of reports completed and submitted	2,012 515	1,500-1,700 625-725	312 -110
Quality Assessments and reports completed by skilled and qualified staff Assessments and reports reviewed by senior management prior to distribution	100% 100%	100% 90-100%	0% 0%
Timeliness	80-100%	80-100%	0%
working days of completed intake Report generated within five working days of completion of assessment	75-90%	75-90%	0%
 Location The Counselling Centre HMP Northward, Fairbanks Schools 	100% 100% 100%	100% 100% 100%	0% 0% 0%
Cost	\$208,795	\$198,707	\$10,088

Related Broad Outcome

Reducing substance abuse Addressing Crime and Policing

DCS 17 Driving Under the Influence Pr	rogramme		\$64,685
Description Provision of DUI Programme to court-referred clients re	esident in the Ca	ayman Islands.	
Measures	2009/10 Actual	2009/10 Budget	
Quantity Number of DUI group placements offered	98	75-100	0
Quality Increase in knowledge and awareness of programme graduates around effects of and the impact of th	70-90%	70-90%	0%
alcohol use in general and the impact of alcohol use on driving ability specifically	100%	90-100%	0%
 Programme delivered by trained staff Reports sent to Court on each client re: client participation and recommendations for further treatment if appropriate 	100%	100%	0%
Timeliness Six-week programme offered on a rotational basis throughout the year to adequately meet number of referrals from Court	100%	100%	0%
 Location The Counselling Centre Brac Haven Sister Islands Counselling Centre 	100% 100%	100% 100%	0% 0%
– Cayman Brac Cost	\$64,685	\$76,806	-\$12,121
Related Broad Outcome			
Reducing substance abuse Addressing Crime and Policing	-		

DCS 18	Male Residential Substance Abuse Treatment Programme	\$540,884
DCG 10		

Gender-specific programme for males age 18 years and over providing individualized residential substance abuse treatment within a therapeutic community.

leasures	2009/10 Actual	2009/10 Budget	Variance
<i>quantity</i> Ilinimum number of residential placements for men rovided within the treatment programme per month	18	18	0
Collaborative treatment plan developed with client stating individualized treatment goals in	80-100%	80-100%	0%
client's own language for each stage of their treatment	80-100%	80-100%	0%
Transition plans and Discharge summaries completed for every client at each new stage	90-100%	90-100%	0%
Assessment tools completed on each client prior to transition from orientation stage Outgoing reports reviewed by senior management prior to distribution	95-100%	95-100%	0%
imeliness Client oriented to residential treatment rules	90-100%	90-100%	0%
and expectations prior to transition from	30-10070	90-100%	0%
 Support team development initiated for each client prior to transition to re-entry stage of treatment Transition plans completed with client prior to completion of treatment 	00 10070	90-100%	0%
Location Caribbean Haven Residential Centre	100%	100%	0%
Cost	\$540,884	\$562,712	-\$21,828

Related Broad Outcome

Reducing Substance Abuse Addressing Crime and Policing

977

Organize, deliver and/or participate in public awareness campaigns, media appearances or events that raise awareness on topics such as domestic abuse, gender violence, teen pregnancy prevention, parenting and gender socialization issues, drug and alcohol issues, co-occurring disorders and other relevant topics. Public Awareness Campaigns include Honouring Women Month, Clothesline Project, 16 Days of Activism Against Gender Violence, Recovery Month etc.

Days of Activism Against Gender Violence, Recovery Measures	2009/10 Actual	2009/10 Budget	Variance
Number of public awareness campaigns Number of media events Number of newsletters produced and distributed Number of other public relation events participated in to raise awareness	3 61 11 13	2-4 60-75 10-12 5-10	0 0 0 3
Quality Accurate and relevant information is provided by qualified and trained professionals Public awareness campaigns utilize various	100%	90-100%	0%
mediums Timeliness Delivered throughout the year in accordance	100%	100%	0%
with established dates/ schedules Newsletter published monthly	92%	100%	-8%
Location Cayman Islands	100%	100%	0%
Cost	\$152,977	\$154,495	-\$1,518

Related Broad Outcome:

Reducing Substance Abuse **Empowering Women**

Education: The Key to Growth and Development

Addressing Crime and Policing

	Treatment Services and Public Awareness Activities to Cayman Brac and	\$78,032
DCS 20	Treatment Services and Public Awareness Activities to Cayman	
	Little Cayman	

Provision of community-based treatment informed by individualized treatment plans to youth and adult residents of Cayman Brac and Little Cayman, and delivery of Education to community members to increase their awareness of , and increase skills in dealing with, drug and alcohol issues,/co-occurring disorders, family and relationship issues,/issues related to personal growth and development.

family and relationship issues,/issues related to person Measures	2009/10 Actual	2009/10 Budget	Variance
Quantity Number of Individual and group therapy	259	1,000-1,050	-742
 hours offered Number of community outreach hours offered Number of hours of public awareness activities offered 	193 163	100-150 350-500	43 -187
Quality • Percentage of clients who report	60-80%	60-80%	0%
improvement in life areas during the course of treatment	90-100%	90-100%	0%
 Treatment informed by individualized treatment plan developed in collaboration with client Public awareness activities conducted and information presented by skilled and qualified staff 	100%	100%	0%
Timeliness Individual and group therapy sessions offered Monday to Friday as scheduled with clients	90-100%	90-100%	0%
Location Brac Haven Sister Islands Counselling Centre -	100%	100%	0%
Cayman Brac Cost	\$78,032	\$93,196	-\$15,164

Related Broad Outcome

Reducing Substance Abuse Addressing Crime and Policing

Explanation of Annual Variances:

The Cayman Brac and Little Cayman Output is based on the services of one staff member. Unfortunately, this staff member was off work on medical leave for an extended period of time during the 2009-2010 budget year (from February to May). This has negatively affected the ability of the Department to meet it's objectives in terms of the quantity measures.

		0277 110
DOC 04	Non-Medical Detoxification Services	\$277,110
DCS 21	NOII-Induital Date	

Provision of specialised treatment programme to provide non-medical detoxification services for men and women involving screening for withdrawal potential; non-medical withdrawal and relapse management; and initial clinical assessment of clients experiencing substance abuse problems.

nitial clinical assessment of clients experiencing substa Measures	2009/10 Actual	2009/10 Budget	Variance
Minimum number of placements available for the provision of non-medical detoxification	2	2	0
programme at the Withdrawal Management Unit in the men's centre Minimum number of placements available for the provision of non-medical detoxification programme at the Withdrawal Management Unit in the Women's centre	1	1	0
Quality • Admission and assessment conducted by	100%	90-100%	0%
 skilled and qualified staff Transition plan to identify appropriate level of care developed for all clients completing detoxification programme 	95-100%	95-100%	0%
Timeliness • Access to programme available 24 hours per	100%	90-100%	0%
 Initial assessment conducted to determine treatment readiness and appropriate level of 	90-100%	90-100%	0%
 treatment within 72 hours of admission Written transition summary to be completed within 24 hours of transition meeting 	90-100%	90-100%	0%
Location Caribbean Haven Residential Centre	100%	100%	0%
Cost	\$277,110	\$285,962	-\$8,852

Related Broad Outcome

Reducing Substance Abuse Addressing Crime and Policing

DCS 22 Female F	Residential Substance	Abuse Treatmo	ent Programme	\$540,791
Description Gender-specific programme for substance abuse treatment with	or female's age 18 ye hin a therapeutic commu	ears and over	providing individ	ualised residential
Measures		2009/10 Actual	2009/10 Budget	Variance
Quantity Minimum number of reside women provided within the per month	ential placements for treatment programme	9	9	0
Quality • Collaborative treatment client stating individuali	zed treatment goals in	80-100%	80-100%	0%
client's own language f treatment		80-100%	80-100%	0%
Transition plans and completed for every cli of their treatment	ent at each new stage	90-100%	90-100%	0%
 Assessment tools comprior to transition from one 	orientation stage reviewed by senior	95-100%	95-100%	0%
Timeliness • Client oriented to resi	idential treatment rules	90-100%	90-100%	0%
and expectations pri	ior to transition from	90-100%	90-100%	0%
 Support team develop client prior to transition treatment 	oment initiated for each on to re-entry stage of eleted with client prior to nt		90-100%	0%
Location Caribbean Haven Reside	ential Centre, Grand	100%	100%	0%
Cost		\$540,791	\$543,546	-\$2,755
Related Broad Outcome Reducing Substance Abuse Empowering Women Addressing Crime and Polici				

DCS 24	Treatment Services to Offende	rs		\$203,297
Description Provision of treatment services to offenders referred by the Court to participate in a drug intervent programme.				
Measures		2009/10 Actual	2009/10 Budget	Variance
clientsNumber of groundDRC clientsNumber of in	ake sessions offered to DRC up sessions provided to assess dividual sessions provided to	78 56 556	80-100 60 - 75 600-700	-2 -4 -44
treatmentIndividualized conjunction	of clients who report n life areas during the course of treatment plans developed in with client as evidenced by	60-80% 80-90%	60-80% 80-90%	0%
weekly basis	ns offered to DRC clients on a reports completed within 30	85-100% 85-100%	85-100% 85-100%	0% 0%
Location The Counselling Cer		100% \$203,297	100% \$265,114	0% -\$61,817

Related Broad Outcome

Reducing Substance Abuse Addressing Crime and Policing

DCS 26	Policy Advice to the Minister of Community Affairs and Housing	\$55,486
DCS 20	Tolloy / tall	

Policy Advice on matters pertaining to the provision of treatment services and therapeutic interventions, including responses to parliamentary questions, cabinet papers and speaking notes.

Measures	2009/10 Actual	2009/10 Budget	Variance
Quantity Reports, written or verbal, responses and	11	5-10	1
 advice provided to the Ministry Number of parliamentary questions, cabinet papers and speaking notes drafted 	3	1-5	0
Quality Information provided based on research and best practice guidelines	100%	100%	0%
Timeliness Advice provided in accordance with agreed deadlines with the Ministry	100%	100%	0%
Location Grand Cayman	100%	100%	0%
Cost	\$55,486	\$69,373	-\$13,887

Related Broad Outcome

Reducing Substance Abuse Empowering Women

DCS 27	Family Programmes	\$162,558
DC3 21	Tulling 1 - 3	

Delivery of family programmes aimed at enhancing protective factors and reducing risk factors within families in an effort to limit the development of social problems.

Measures	2009/10 Actual	2009/10 Budget	Variance
Quantity Number of family programmes delivered Number of family groups offered	3 2	3-5 10-15	0 -8
 Quality Groups and programmes provided by skilled 	100%	100%	0%
 and qualified professionals Number of participants who rate satisfaction with programme three or higher on a scale of 1-5 	80-100%	80-100%	0%
Timeliness Throughout the year	100%	100%	0%
Location Cayman Islands	100%	100%	0%
Cost	\$162,558	\$288,224	-\$125,666

Related Broad Outcome

Reducing Substance Abuse Addressing Crime and Policing Developing our Youth **Empowering Women** Improving the lives of the elderly and disabled

Explanation of Annual Variances:

The quantity measure for family groups offered was not obtained as the majority of this output was developed in light of the Family Resource Centre team joining the Department of Counselling Services. The transitional process was more convoluted than anticipated and as such the development of the family groups did not proceed in a manner that allowed for provision of the projected number of groups being offered.

CS 28	Workshops and Presentations	\$171,755
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Delivery of education via workshops and presentations aimed at empowering, educating and increasing the skills of participants on topics such as healthy relationships, violence prevention, drug and alcohol issues, co-occurring disorders, and gender socialization issues.

co-occurring disorders, and gender socialization issues Measures	2009/10 Actual	2009/10 Budget	Variance
Number of workshops facilitated or co-	22	8-12	10
facilitated Number of presentations provided	84	65-80	4
Workshop, groups or presentation are delivered by qualified professionals Participants who rate workshop or presentation three or higher on a scale of 1-5 Participants show an increase in knowledge and skills	100%	100%	0%
	90-100%	90-100%	0%
	60-70%	60-70%	0%
Timeliness Workshops and presentations delivered throughout the financial year	100%	100%	0%
Location Cayman Islands Cost	100%	100%	0%
	\$171,755	\$254,454	-\$82,699

Related Broad Outcome:

Reducing Substance Abuse **Empowering Women** Addressing Crime and Policing

Explanation of Annual Variances:

		\$131,415
DCS 29	Crisis Intervention and Victim Advocacy	VIOI, III

- Crisis intervention and assessment of the needs of victims of family violence to ensure appropriate referrals to community resources, and emotional support and guidance to victims throughout various stages including court accompaniment
- Coordination of the Domestic Violence Intervention Training Programme (DVITP) for Police Officers, Social Workers and other front line professionals
- Coordination of the Legal Befriender Service

Coordination of the Legal Befriefider Service Measures	2009/10 Actual	2009/10 Budget	Variance
Number of DVITP trainings coordinated Number of coordinated sessions of Legal Befriender Service Number of hours crisis intervention services are offered per week	3 103 30	2-4 80-90 30-40	0 13 0
 Quality Percentage of spaces offered that are 	75-100%	75-100%	0%
utilised • Facilitators are qualified, trained	100%	90-100%	0%
professionals who receive supervision Advice provided by Legal Befriender Service is delivered by attorneys	100%	100%	0%
Timeliness • Training and skill-building initiatives are	100%	100%	0%
offered throughout the financial year Crisis intervention services offered weekly	100%	100%	0%
Location Cayman Islands	100%	100%	0%
Cost	\$131,415	\$128,830	\$2,585

Related Broad Outcome:

Empowering Women

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

	The state of the s	\$115,721
DCS 30	Case Management Services	Ψ110,721

- Case managing young parents' needs by coordinating personal, social and/or life-skills sessions in order to improve their ability to effectively parent their child
- Coordination of referrals and facilitating access to services provided by partner agencies for persons who present at the agency

Measures	2009/10 Actual	2009/10 Budget	Variance
Quantity Number of placements offered to young parents per month	8	8-10	0
Quality • Percentage of young parents who have	90-100%	90-100%	0%
individualised support plans developed Case management services provided to all	90-100%	90-100%	0%
 persons who present at the agency Referrals to partner agencies followed up to ensure necessary linkages are established 	85-100%	85-100%	0%
Timeliness Follow-up with partner agencies completed within 10 working days	100%	100%	0%
Location Cayman Islands	100%	100%	0%
Cost	\$115,721	\$104,710	\$11,011

Related Broad Outcome:

Empowering Women Developing our Youth

		\$227,041
MCA 1	Policy Advice	•

Provide policy advice by means of reports and papers, to the Minister of Community, Affairs and Housing (CA & H) and the Cabinet on Children and Family Services, Counseling Services, and Government Owned Companies and

ommittees. 	2009/10 Actual	2009/10 Budget	Variance
Number of hours spent on Cabinet submissions Number of hours spent on ministers briefing sessions	128	250-300	-122
Number of hours spent on bills and reports Number of hours spent on the establishment of a Housing	82 59	600-700 10-15	-518 44
 Authority Number of hours spent on dissemination of policy directives 	0	50-100	-50
	924	150-200	724
 Quality All cabinet papers and notes to be reviewed and approved by the Chief Officer or his delegate prior to final approval by the 	100%	100%	0%
Minister of CA&H The policy advice should be based on the relevant laws to the advice requested or when needed technical/professional	100%	100%	0%
 advice provided The bills, reports and speaking notes must be reviewed and approved by the Chief Officer before submission to the 	100%	100%	0%
Legislative Drafting Department Directives dissemination should be based on relevant policy passed by the Cabinet and/or the Legislative Assembly	1	100%	0%
Timeliness • All advice will be given in the timeframe agreed with the	90-100%	90-100%	0%
 All advice will be given in the amount of the Minister of CA &H prior to 3:00 p.m. on Thursdays Cabinet papers/notes are to be submitted to the Cabinet Office prior to 3:00 p.m. on Thursdays 	1	90-100%	0%
Location Covmon Covmon Brac	100%	100%	0%
Grand Cayman, Cayman Brac Cost	\$227,041	\$339,885	-\$112,844

Related Broad Outcomes:

Reducing substance abuse Addressing Crime and Policing Developing our Youth Empowering Women Improving the lives of the elderly and disabled

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

MCA 2	Ministerial Services and Support	\$1,005,360
	Seducion (Acceptor)	

Provision of services to support the Minister and Cabinet including:

- Provide answers to Parliamentary Questions
- Contribution to speeches, briefings, statements, reports and other correspondences required by the Minister
- Coordinating events
- Contribution to quarterly and annual financial reports

Measures	2009/10 Actual	2009/10 Budget	Variance
Quantity			
Number of hours spent preparing answers to parliamentary questions	30	30-40	0
Number of hours spent contributing to the	12	5-10	2
preparation of throne speeches Number of hours spent coordinating events	196	60-70	126
 Number of hours spent preparing financial reports 	366	100-110	256
 Number of hours spent meeting/liaising with Heads of Department on administrative issues 	352	120-150	202
 Number of hours spent preparing/reviewing speeches and press briefing 	180	200-250	-20
 Number of hours spent on replies to correspondence on behalf the Minister 	5,054	4,000-6,000	0
 Number of hours spent on meeting/liaising with departments and agencies on technical issues 	255	50-100	155
Quality		1000/	0%
 All answers to parliamentary questions reviewed and signed off by the Chief Officer 	100%	100%	0%
or his delegate prior to final approval by the Minister	100%	100%	0%
 All replies to questions and preparation of speeches, press briefings, briefing notes must be reviewed by the Chief Officer or delegate All financial reports will be in accordance with the Public Management and Finance Law 	10076	100%	0%
(2010 revision) and Regulations			
 Timeliness Replies to parliamentary questions should be 	90-100%	90-100%	0%
ready: 1 - 5 days prior to due date Contribution to throne speech and financial	90-100%	90-100%	0%
reports to Chief Officer: 3 - 5 working days prior to due date for submission Press briefings/speeches: 1 - 5 working days prior to date of function/event	90-100%	90-100%	0%
Location Grand Cayman	100%	100%	100%
Cost	\$1,005,360	\$730,233	\$275,127

Related Broad Outcome:

Reducing Substance Abuse Developing our Youth Improving the Lives of the Elderly and Disabled

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

MCA 3	Emergency Response Services			\$14,641
Description Provision of emerg	ency response services to the rorganizations that require maintain	National Secur ning an adequat	rity Committee, le level of prepare	National Hurricane dness.
Measures		2009/10 Actual	2009/10 Budget	Variance
level of prepa	nours maintaining an adequate iredness nours responding to emergency	149 25	20-40	109
incidents		95%	95%	0%
Cayman Isla preparednes	nce with Hazard Management nds (HMCI) and other emergency s plans nce with HMCI's established overy policies and procedures	100%	100%	0%
Timeliness All necessary plan/preparedness directive	changes to hurricane done within 5 - 7 days of issue of	95-100%	95-100%	0%
Location Cayman Islands		100%	100%	0%
Cost		\$14,641	\$49,436	-\$34,795

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

MCA 5	Monitor the Performance of Government Companies and provide	\$5,037
MOAG	Governance Support Services	

- Monitor and review the delivery of outputs for:
 - O Children and Youth Services Foundation
 - National Housing and Development Trust
- Provision of administrative services and policy advice to develop/review criteria for grants and transfer payments in accordance with Government's policy for:
 - Seamen and Veterans
 - Community Development Grants
 - Other Output Suppliers

Measures	2009/10 Actual	2009/10 Budget	Variance
Quantity			
Number of Purchase Agreements	10	10	0
Number of Ownership Agreements	2	2	0
Number of quarterly reports collated	0	4	-4
Number of transfer payments managed	17,170	12,000-14,400	2,770
Purchase agreements to contain quantity, quality, cost and timeliness measures and to public and the publi	90-100%	90-100%	0%
meet standards specified in the Public Management and Finance Law (2010 revision)	90-100%	90-100%	0%
Ownership agreements to conform to approved scope of business and financial parameters in accordance with the Public	90-100%	90-100%	0%
Management and Finance Law (2010	90-100%	90-100%	0%
revision) Satisfaction of the Minister that the material incorporates and accurately reflects the agreed performance Quarterly reports are accurate, relevant and submitted within agreed timelines Transfer payments are accurate and submitted within the agreed timelines	90-100%	90-100%	0%
Timeliness • Purchase Agreements drafted by August 2009	10 10070	95-100% 75-100%	0% 0%
 Quarterly reports submitted on or before the 10th working day after the end of the quarter 			
Location Grand Cayman	100%	100%	0%
Cost	\$5,037	\$86,395	-\$81,358

Related Broad Outcome:

Developing our Youth **Empowering Women** Improving the Lives of the Elderly and Disabled

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

Advice and Governance of Boards and Government Owned Companies \$36,252 MCA 4

Description

Provision of governance and administrative support on the following Boards and Government Owned Companies:

- Children and Youth Services Foundation (CAYS)
- National Housing Development Trust

Measures	2009/10 Actual	2009/10 Budget	Variance
Number of hours spent on governance and representation Number of hours spent on administrative support to statutory authorities and committees	204 156	125-175 175-250	29 -19
Quality Advice given to statutory authorities is in compliance with the relevant laws and/or government policy	100%	100%	0%
 Attendance at required meetings Administrative duties should be completed within 2 - 5 days of being assigned by the Chief Officer and/or his delegate 	90-100% 90-100%	90-100% 90-100%	0% 0%
Location Grand Cayman	100%	100%	0%
Cost	\$36,252	\$151,081	-\$114,829

Related Broad Outcome:

Developing our Youth **Empowering Women** Improving the lives of the elderly and disabled

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

- Utilise NALC study to analyse and assess social policy priorities
- Utilise NALC study to identify priorities for further research
- Analyse local research findings and develop social policy priorities
- Promote communication and cooperation across Ministries and agencies
- Recommend and participate in research initiatives with a cross-ministerial approach
- Promote and participate in inter-ministerial workshops and training sessions
- Liaise and collaborate across Ministries and agencies in the development of research, policies, programmes, projects and legislation as necessary
- Ongoing monitoring and evaluation of inter-ministerial policies, programmes, projects and legislation

Measures	2000110	2009/10 Budget	Variance
Quantity Number of hours spent in public liaison and analysis of feedback to assess and present policy priorities to recommend research initiatives to develop and present new policies/amendments to assess and present institutional/ service changes to promote the social development	1,240	1,800-2,200	-560
 agenda Number of hours spent on gender mainstreaming initiatives and analysis 	0	1,500 -1,650	-1,500
Readings of public inputs must be accurate and inclusive Policy options must be timely, well researched, and clearly linked to public need Research must be geared to effective improvements in understanding and/or immediate practical improvements	95-100% 95-100% 95-100%	95-100% 95-100% 95-100%	0% 0% 0%
Timeliness Collaborate and liaise with other Ministries and agencies at least monthly	95-100%	95-100%	0%
Location Cayman Islands	100%	100%	0%
Cost	\$158,039	\$171,572	-\$13,533

Related Broad Outcome

Reducing Substance Abuse Addressing Crime and Policing Developing our Youth **Empowering Women** Improving the lives of the elderly and disabled

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

It should be noted that the subject of Gender was the responsibility of the previous Ministry of District Administration, Works and Gender Affairs and should not have been included and should have been corrected prior to the final Annual Budget Statement being approved by Finance Committee.

MCA 7	Management of Executive Assets – Housing and Social Facilities	\$171,416
Descriptio	n	

On site inspection of low cost housing and government residential and retirement homes

- Government Affordable Housing Initiative
- Government owned retirement homes
- All Government owned children residential homes
- All counselling residence homes

	2009/10 Actual	2009/10 Budget	Variance
Number of hours spent overseeing and reporting on projects Number of hours spent overseeing and reporting on Executive Assets	1,197	25-35	1,162
	429	30-40	389
Planning requirements to be met before commencement of works Environmental and Public Safety Standards to be adhered to Oversight of executive assets to be carried out by Chief Officer and/or other staff as requested by the Minister	100%	100%	0%
	100%	100%	0%
	90-100%	90-100%	0%
Timeliness Oversight and reporting to be carried out at least once monthly on facilities under construction or currently being used	90-100%	90-100%	0%
Location Grand Cayman Cost	100%	100%	0%
	\$171,416	\$234,025	-\$59,285

Related Broad Outcome

Empowering Women Improving the lives of the elderly and disabled

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

		\$104,935
MCA 8	Legislation Instructions	
12.000000		The second of th

Prepare drafting instructions for revision to the following:

- Poor Persons Relief Regulations
- Children (Amendment) Bill
- Children Regulations
- Adoption of Children's Regulations
- Adoption of Children's Law

Measures	2009/10 Actual	2009/10 Budget	Variance
Quantity Number of drafting instructions prepared	0	2	-2
Quality Research and review current information to inform process of recommending revision to	N/A	90-100%	N/A
 Provide clear, accurate and relevant drafting 	N/A	90-100%	N/A
instructions for both of the above Bills • Drafting instructions subject to peer review	N/A	90-100%	N/A
 and signed off by the Chief Officer Legislative Counsel rate instructions as clear and relevant 	N/A	90-100%	N/A
Timeliness Drafting instructions submitted to Legislative Counsel within the proposed time frames	N/A	90-100%	N/A
Location Cayman Islands	N/A	100%	N/A
Cost	\$104,935	\$89,415	\$15,520

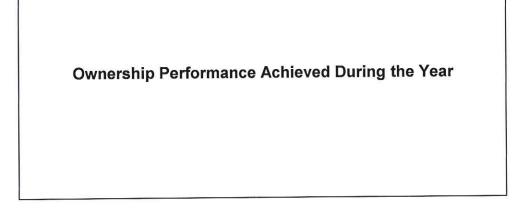
Related Broad Outcomes:

Developing our Youth Empowering Women Improving the lives of the elderly and disabled

Explanation of Annual Variances:

The actual cost of producing this output varied from the budgeted costs. This was due largely as a result of budget projections being made without sufficient historical data, as this was a first year budget since the new ministry was formed after the 2009 general elections.

Ministry staff had to familiarize themselves with legislative matters; hence, no formal drafting instructions were issued during the 2009/10 fiscal year. Furthermore, the judiciary was reviewing the legislation to provide feedback on legislation and court proceedings. However, on-going reviews and discussions continued to occur within the Ministry and with Legislative Drafting to determine the way forward.



Nature and Scope of Activities **(I)**

General Nature of Activities

Administration

- Provide policy advice and administrative support to the Hon. Minister
- Ensure adequate emergency response capacity
- Provide advice, governance and monitor the performance of Boards and Government Companies under the
- Provide cross-ministerial collaboration on social issues
- Monitor executive assets inclusive of housing and social facilities
- Develop legislation of matters concerning the subjects under the Ministry

The Department of Children and Family Services

The Department of Children and Family Services exists to work with vulnerable individuals, families and communities so that they can function effectively as members of a caring society and realize their full potential through professional Social Work, preventative strategies and encouraging social planning.

This is accomplished through the provision of social service to the people of the Cayman Islands including social work services, services to the general adult population, and the elderly and disabled, foster care and adoption services, and the placement of vulnerable children in residential homes.

The Department of Counselling Services

- Provision of community based treatment services to residents of the Cayman Islands
- Provision of Driving under the Influence Programme
- Provision of intensive Substance Abuse Treatment including non-medical withdrawal management, primary residential treatment and re-entry programme to adult males and females.
- Crisis intervention and assessment of the needs of victims of family violence to ensure appropriate referrals to community resources, and emotional support and guidance to victims.
- Delivery of Education to Community members to increase their awareness of, and increase skills in dealing with, drug and alcohol issues, family and relationship issues, co-occurring disorders, issues related to personal growth and development, and to empower and motivate parents to develop positive and effective parenting skills.
- Provision of Policy Advice regarding treatment services and therapeutic interventions.

The Department of Children and Family Services

- Provide a full range of social work services to the people of the Cayman Islands through a cadre of qualified staff located in four district offices.
- Provide day and residential care for indigent elderly adults. This includes purchasing services from NGO's.
- Manage the school lunch programme.
- Manage Poor Relief.
- Execute duties of the Shelter Operations Sub-Committee of the Hazard Management Council of the Cayman
- Conduct needs assessments for poor relief, medical, indigent housing repairs and Means Assessments for Maintenance Court.
- Provide direct services to the Family Support Unit, Maintenance Court, Health Services and other related agencies.

- Management of adult care facilities operated by the Department.
- The full scope of therapeutic social work interventions required to address the varied child protective, delinquency, and family issued exhibited by the Department's target population.
- Residential care for children
- Adoption services
- Foster care services
- Services relating to the Juvenile Court and Youth Court matters
- Policy advice relating to the activities and areas of expertise of the Department.
- Celebration of Child Month and attendant activities.

The Department of Counselling Services

- Comprehensive Clinical assessments and reports.
- Individual, Couples, Family and Group Therapy
- Intensive Outpatient Programme.
- DUI programme six-week psycho-educational group designed to increase knowledge and awareness around effects of alcohol, and its effect on driving.
- Intensive primary residential gender specific treatment programmes to address substance abuse.
- Extended programmes to offer continued therapeutic services and support to clients requiring longer
- Provision of outreach services in the community to engage persons who are experiencing difficulties with their substance misuse or abuse.
- Workshops, presentations, media events, training sessions designed to increase skills in dealing with drug and alcohol issues including co-occurring disorders, and family and relationship issues including those related to personal growth and development.

Customers and Location of Activities

The Department of Children and Family Services

The recipients of the services are the Ministry of Health, Health Services Authority, the Courts; Family Support Unit; Women's Crisis Centre; Prison; Department of Counseling Services; Probation/ After Care Services; Women's Resource Centre and other Departments; the general public, and the National Council of Voluntary Organisation (NCVO). The activities are conducted in George Town, West Bay, North Side, East End, Bodden Town and Cayman

The Department of Counselling Services

- Services are provided to adults and youth who are resident in the Cayman Islands.
- Community-based services are provided at The Counselling Centre in Grand Cayman and at Brac Haven - Sister Islands Counselling Centre in Cayman Brac. These services include intake/screenings, assessments, individual, group and family treatment, couples therapy, an Intensive Outpatient Programme, and a DUI Programme.
- Intensive residential treatment services including non-medical withdrawal management, primary treatment and extended supportive services for adult men and women, are provided at Caribbean Haven Residential Centre in Breakers, Grand Cayman and are available to residents of all three islands.
- Psycho-educational groups, substance abuse assessments for Court and Parole, and limited individual counselling are provided at HMP Northward, Fairbanks Prisons as well as Eagle House Youth Detention Centre as deemed appropriate.
- Psycho-educational workshops and limited individual counselling are provided at schools throughout Grand Cayman and Cayman Brac as requested.
- Parenting workshops and family programmes are provided by the Family Resource Centre throughout the community while crisis intervention services are provided at their offices.

(II) Strategic Ownership Goals

The key strategic <u>ownership</u> goals for the *Ministry of Community Affairs and Housing* in 2009/10 and the subsequent two years are as follows:

- To provide social services to the people of the Cayman Islands through the provision of social work services to the adult population. Specific programmes through which these services will be offered include but are not limited to: The STARSS Programme (Support Towards Autonomy, Retraining and Self-Sufficiency), Adult Special Needs Programme, Foster Care and Adoption and services and any other programmes developed to serve the population. Where required, provide reports to the Courts connected to these services.
- A)Purchase Residential and Day Care Services for the elderly and disabled indigent persons from the private sector, and provide the same services in facilities owned by the Department and where possible in the clients' homes
 - B) Educate the public on the care and welfare of the elderly impressing upon them the importance of assuming responsibility for such family members.
- Acquisition of furniture for the refurbished Golden Age Home in West Bay.
- Provide adequate staffing for all adult residential care facilities that have expanded (Golden Age Home and KCCC) for the indigent elderly and/or disabled persons, to ensure proper care and supervision of residents.
- Recruitment of shelter wardens, training of shelter management team and the proper preparation of all shelters in Grand Cayman for the appropriate and safe management of shelters by the Shelter Operations Sub-Committee during a disaster.
- Sensitizing family members and care-givers of mentally ill, elderly and /or disabled persons in regards to their needs and care in order to ensure quality care is provided by those persons.
- Recruit, train and support Foster Care families and conduct assessments on persons wishing to foster children in a similar manner to those who wish to adopt children.
- Put forward policy alternatives to allow for the construction of a facility where children who have offended
 can be remanded and which will serve the dual purpose of providing therapeutic services in a secure setting
 for severely troubled children.
- Implement the 2003 Children's Law and provide training for users of the Law.
- The development of a plan to deliver family programmes that are relevant to communities within the Cayman Islands.
- The continued implementation of a therapeutic milieu model of treatment in the residential treatment programme at Caribbean Haven.
- The continued development and provision of treatment services to meet the needs of participants in Drug Rehabilitation Court.
- The development and implementation of an array of group treatment options to more effectively meet the
 needs of clients at a community level at The Counselling Centre. This would include services to be provided
 to drug court participants, prisoners in HM Prisons, as well as persons in the community.
- The re-drafting of Policies and Procedures which reflect current client-centred best practices in operation at both The Counselling Centre and Caribbean Haven Residential Centre, and which incorporate any new programmes which have been introduced since Policies and Procedures were initially drafted.
- Maintaining and enhancing Employee Performance by operating in accordance with the HR Policies and Procedures of the Ministry of Community Affairs and Housing, and within the framework of the Ministry's HR Philosophy.

(III) Ownership Performance Targets

The ownership performance targets for the *Ministry of Community Affairs and Housing* for the 2009/10 financial year are as follows.

(a) Financial Performance

Financial Performance Measure	2009/10 Budget \$	2009/10 Actual \$
Revenue from Cabinet	15,403,961	14,995,213
Revenue from ministries, portfolios, statutory authorities, government companies		
Revenue from others		
Surplus/deficit from outputs		15 550 005
Ownership expenses	15,403,961	13,773,265
Operating Surplus/Deficit	0	1,358,935
Net Worth	2,647,882	6,472,466
Cash flows from operating activities	122,559	1,385,479
Cash flows from investing activities	(1,675,000)	(5,189,011)
Cash flows from financing activities	1,675,000	5,113,531
Change in cash balances	122,559	1,309,999

Financial Performance Ratio	2009/10 Budget %	2009/10 Actual %
Current Assets: Current Liabilities (Working Capital)	53%	292%
Total Assets: Total Liabilities	679%	966%

(b) Maintenance of Capability

Human Capital Measures	2009/10 Budget	2009/10 Actual
Total full time equivalent staff employed	217	216
Staff turnover (%) Managers Professional and technical staff Clerical and labourer staff	1% 10% 5%	1% 10% 5%
Average length of service (number of years in current position) Managers Professional and technical staff Clerical and labourer staff		
Changes to personnel management system:		

Physical Capital Measures	2009/10 Budget	2009/10 Actual
Value of total assets	\$3,395,207	\$7,220,200
Asset replacements: total assets		
Book value of assets: initial cost of those assets		
Depreciation: cash flow on asset purchases		
Changes to asset management policies		

Major New Entity Capital Expenditures for the Year	2009/10 Budget \$	

Anticipated Project Status at 1 st July 2009
775,000
200,000
496,000
85,000
119,000
\$1,675,000

(c) Risk Management

Key risks faced by the Portfolio	Change in status from 2009/10	Actions to manage risk	Financial value of risk
Management of Shelters and securing of the people in the shelters	No change	The Department of Children and Family Services train shelter wardens to provide shelter to persons in the Cayman Community in Grand Cayman during disasters.	
Safety of Social Work staff and community Care Workers.	No change	Provide ongoing advice to the staff about using safety techniques when making home visits. (e.g. radios, cell phones, travel in pairs).	
Social workers transporting clients in their private vehicles.	No change	Government to provide Social Workers with liability insurance.	

(IV) Equity Investments and Withdrawals

Equity Movement	2009/10 Budget \$	2009/10 Actual \$
Equity Investment from Cabinet into the Ministry of Community	\$1,675,000	\$784,771
Affairs and Housing		
Capital (Equity) Withdrawal by Cabinet from the Ministry of		
Community Affairs and Housing		

Part B Financial Statements for the Year



Cayman Islands

Ministry of Community Affairs & Housing Government Administration Building, Georgetown, Grand Cayman Cayman Islands

Tel: 345-945-6705 Fax: 345-945-1752

Ministry of Community Affairs & Housing STATEMENT OF RESPONSIBILITY FOR FINANCIAL STATEMENTS YEAR ENDED 30 JUNE 2010

These Financial statements have been prepared by Ministry of Community Affairs & Housing in accordance with the provisions of the Public Management and Finance Law (2010 Revision)

I accept responsibility for the accuracy and integrity of the information in these Financial statements and their compliance with the *Public Management and Finance Law (2010 Revision)*.

As Chief Officer, I am responsible for establishing and maintaining a system of internal controls designed to provide a reasonable assurance that the transactions recorded in the financial statements are authorized by law and properly record the output transactions of the Ministry of Community Affairs & Housing.

As Chief Office r, I am responsible for the preparation of the Ministry of Community Affairs & Housing financial statements and the judgments made therein.

The financial statements fairly present the financial position, financial performance and cash flows of the Ministry of Community Affairs & Housing for the financial year ended 30 June 2010.

To the best of my knowledge we represent that these financial statements:

- a) completely and reliably reflect the financial transactions of the Ministry of Community Affairs & Housingfor the year ended June 30, 2010; or
- b) fairly reflect the financial position as at June 30, 2010 and performance for the year ended June 30, 2010; and
- c) comply with International Public Sector Accounting Standards as set by the International Accounting Standards Board

Dorine Whittaker

Chief Officer

Date: September 19th 2011



Phone: (345) - 244-3211 Fax: (345) - 945-7738 AuditorGeneral@oag.gov.ky www.auditorgeneral.gov.ky 3rd Floor, Anderson Square 64 Shedden Road PO Box 2583 Grand Cayman KY1-1103, Cayman Islands

Auditor General's Report

To the Members of the Legislative Assembly of the Cayman Islands

I was engaged to audit the financial statements for the Ministry of Community Affairs & Housing, (the "Ministry") comprising of the statement of financial performance, statement of changes in net worth, statement of financial position and statement of cash flows for the year ended June 30, 2010 and a summary of significant accounting policies and other explanatory notes as set out on pages 57 to 73 in accordance with the provisions of Section 44(3) of the *Public Management and Finance Law (2010 revision)*.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair representation of these financial statements in accordance with International Public Sector Accounting Standards. This responsibility includes: designing, implementing and maintaining internal controls relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

My responsibility is to express an opinion on these financial statements based on my audit. I conducted my audit in accordance with International Standards on Auditing. Those standards require that I comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend upon the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal controls relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Basis of qualified opinion

Contributed Capital - Goods and Services

The Entity received goods and services from other core government entities during the current year for which no charge was levied. In accordance with IPSAS 23 — Revenue from non-exchange transactions (taxes and transfer) shall initially be measured at its fair value from the date of acquisition. The Entity, however, did not estimate the fair value of goods and services received as at 30 June 2010. As a result, I was unable to satisfy myself as to the completeness of operating expenses in the amount of \$ 2,676,949 on the statement of financial performance and of equity investment in the amount of \$ 784, 771 on the statement of financial position and statement of changes in net worth.

Property & Equipment

During the audit, I did not come across any evidence that the buildings held by the ministry, which constitute its biggest proportion of assets, had been revalued since initial recognition. This is despite suggestive evidence of the need for a revaluation since most of the buildings had suffered significant damages and subsequently been renovated and improved at significant cost. Further evidence suggested some of the buildings held may have significantly diminished in value and thus an assessment for impairment needs to be carried out to determine their correct values. I am thus unable to satisfy myself that the property and equipment are fairly stated in the financial statements.

Net Worth

As a result of the Ministry's inability to determine the fair values of goods and services it received from other government entities and the non revaluation of buildings held by the Ministry and the possible cumulative effect any adjustments thereof may have to the net worth of the Ministry, I am unable to satisfy myself that net worth is fairly stated in the financial statements.

Qualified Opinion

In my opinion, except for the possible effects that correction of the above matters would have, these financial statements present fairly, in all material respects, the financial position of the ministry as at 30 June 2010 and the results of its operations and its cash flows for the year then ended in accordance with International Public Sector Accounting Standards.

Alastair Swarbrick, MA (Hons), CPFA

Auditor General

Cayman Islands

Date: September 22, 2011

Ministry of Community Affairs & Housing STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30 June 2010

	Note	2009/10 Actual	2009/10 Budget	Variance
Revenue				
Sale of goods and services	1	14,995,213	15,403,961	(408,748)
Donations		70,467		70,467
Other revenue		66,520		66,520
Total Revenue	6	15,132,200	15,403,961	(271,761)
Expenses				
Personnel costs	2	11,096,316	11,919,144	(822,828)
Operating expenses	3	2,779,375	3,484,817	(705,442)
Total Expenses		13,875,691	15,403,961	(1,528,270)
Surplus or (Deficit) for the period		1,256,509	-	1,256,509

The accounting policies and notes on pages 61 to 73 form part of these financial statements..

Ministry of Community Affairs & Housing STATEMENT OF FINANCIAL POSITION AS AT 30 June 2010

AG AT 60 build 2010				
	Note	2009/10 Actual	2009/10 Budget	Variance
O - h and cook oquivalents	4	1,309,999	146,048	1,163,951
Cash and cash equivalents	5	848,097	209,424	638,673
Trade & other receivables	6	22,184	8,113	14,071
Inventories		2,180,280	363,585	1,816,695
Total Current Assets				
Non-Current Assets	7	4,081,612	3,031,623	1,049,989
Property, plant and equipment	ı.	4,081,612	3,031,623	1,049,989
Total Non-Current Assets				
Total Assets		6,261,892	3,395,208	2,866,684
Current Liabilities				
Trade payables	8	433,334	435,661	(2,327)
Other payables and accruals	8	323,001	58,481	264,520
Unearned revenue		15,250	-	15,250
Employee entitlements		(23,851)	253,184	(277,035)
Repayment of surplus		1,256,509		1,256,509
Total Current Liabilities		2,004,243	747,326	1,256,917
Total Gallons -				
Non current liabilities		-	<u> </u>	/-
Total Liabilities		2,004,243	747,326	1,256,917
,				
Net Assets		4,257,649	2,647,882	1,609,767
Net Worth		4.057.040	2,647,882	1,609,767
Contributed capital		4,257,649	2,047,002	-
Revaluation reserve		4 057 040	2,647,882	1,609,767
Total Net Worth		4,257,649	2,047,002	1,000,.07

The accounting policies and notes on pages 61 to 73 form part of these financial statements...

Ministry of Community Affairs & Housing STATEMENT OF CHANGES IN NET WORTH FOR THE YEAR ENDED 30 June 2010

		30.06.2010 Actual	30.06.2009 Budget	Variance
Opening balance net worth		-	972,882	(972,882)
Transfer of net assets	7	3,472,878	=	3,472,878
Equity investment from Cabinet		784,771	1,675,000	(890,229)
Closing balance net worth	Ti-	4,257,649	2,647,882	1,609,767

The accounting policies and notes on pages 61 to 73 form part of these financial statements..

Ministry of Community Affairs & Housing CASH FLOW STATEMENT FOR THE YEAR ENDED 30 June 2010

FOR THE TEAK ENDED OF GUILD TO THE				
		2009/10 Actual	2009/10 Budget	Variance
CASH FLOWS FROM OPERATING ACTIVITIES	Note			
Outputs to Cabinet Other receipts Personnel costs Operating expenses		14,163,743 66,520 (11,120,167) (1,771,529)	15,403,961 - 11,919,143) (3,362,259)	(1,240,218) 66,520 798,976 1,590,730
Other payments		(28,568)	4 1	(28,568)
Net cash flows from operating activities		1,309,999	122,559	1,187,440
CASH FLOWS FROM INVESTING ACTIVITIES				
Purchase of property, plant and equipment		(784,771)	(1,675,000)	890,229
Net cash flows from investing activities		(784,771)	(1,675,000)	890,229
CASH FLOWS FROM FINANCING ACTIVITIES Equity Investment		784,771	1,675,000	(890,229)
Net cash flows from financing activities		784,771	1,675,000	(890,229)
Net increase/(decrease) in cash and cash equivalents Cash and cash equivalents at beginning of period		1,309,999	122,559 23,489	1,187,440 (23,489)
Cash and cash equivalents at end of period		1,309,999	146,048	1,163,951

The accounting policies and notes on pages 61 to 73 form part of these financial statements..

Ministry of Community Affairs & Housing STATEMENT OF ACCOUNTING POLICIES FOR THE YEAR ENDED 30 June 2010

Description and principal activity

The Ministry of Community Affairs & Housing ("the Ministry") is a government entity established under the laws of The Cayman Islands. The Ministry was established in July 1, 2009 as a result of Government restructuring to mainly take over aspects of community and social work from the Ministry of Health & Human Services. The main mandate of the Ministry is addressing poverty, unemployment and social inequity in the Cayman Islands through the coordination of the departments under the ministry to ensure they achieve their required objectives.

During the year ended June 30, 2010, there were two departments under the Ministry, namely: Department of Children & Family Services and the Department of Counselling Services. Subsequent to year end, the Department of Gender Affairs was added to the Ministry.

SIGNIFICANT ACCOUNTING POLICIES

These financial statements are prepared in accordance with the Public Management & Finance Law and the International Public Sector Accounting Pronouncements ("IPSAs"). The significant accounting policies adopted by the Ministry are as follows:

There are no known accounting standards that have been adopted by the IPSAS Board for use in future years that will have a significant impact on these financial statements other than enhanced disclosures.

These financial statements have been prepared on a going concern basis and the accounting policies set out below have been applied consistently to all periods presented. The financial statements are presented in Cayman Islands dollars and the measurement base applied to these financial statements is the historical cost basis.

The Ministry has not presented prior year comparative information in the financial statements as required under IPSAS 1, Presentation of Financial Statements. Such presentation has been deemed to be extremely complicated to achieve as a result of various restructuring of the former parent ministry to form the current ministry. Presentation of comparative figures would require the decomposition of the former ministry (Ministry of Health and Human Services) into its constituent departments and subsequent re-creation of the departments' financial records. This exercise is deemed unnecessarily complex and misleading since the previous ministry did not present audited financial statements on a department basis.

(a) Basis of preparation

In conformity with the Public Management & Finance law (2010 revision), the financial statements have been prepared in accordance with International Public Sector Accounting Standards (IPSASs) using the accrual basis of accounting. Where there is currently no IPSAS, other authoritative pronouncements such as International Financial Reporting Standards applicable to the public sector have been used. The measurement base applied is historical cost adjusted for revaluations of certain assets.

The financial statements have been prepared on a going concern basis and the accounting policies have been applied consistently.

(b) Reporting Period

The annual reporting period is for the twelve months ended 30 June 2010.

(c) Revenue

Output revenue

Revenue is recognised in the accounting period in which it is earned. Revenue received but not yet earned at the end of the reporting period is recognised as a liability (unearned revenue).

The Ministry derives its revenue through the provision of services to Cabinet. Revenue is recognised at fair value of services provided.

Ministry of Community Affairs & Housing STATEMENT OF ACCOUNTING POLICIES (CONTINUED) FOR THE YEAR ENDED 30 June 2010

Revenue (Continued)

Interest revenue

Interest revenue is recognised in the period earned.

Donations

Donations revenue is recognised when received.

Expenses (d)

General

Expenses are recognised in the accounting period incurred.

Depreciation

Depreciation of property and equipment is provided on a straight-line basis at rates based on the expected useful lives of those assets.

Operating Leases

Leases where a significant portion of the risks and rewards of ownership are retained by the lessor are classified as operating leases. Payments made under the operating leases are recognized as an expense on a straight line basis over the lease term.

Capital Charges

Capital charges on the net assets due to the Cayman Islands Government are recognised as an expense in the period in which they are incurred.

(e) Assets

Cash and cash equivalents

Cash and cash equivalents include cash held in the Ministry's bank accounts and at hand.

Receivables and advances

Receivables and advances are recorded at the amounts expected to be ultimately collected in cash.

Inventory

Inventories are recorded at the lower of cost and net realizable value. Where inventories are valued at cost, specific identification or the FIFO method has been used. Appropriate allowance is made for obsolescence.

Property and Equipment

Property and equipment are carried at historical cost (which includes acquisition cost) less accumulated depreciation and are depreciated on the straight line basis at the following rates and estimated useful lives:

Assets are depreciated on a straight-line basis as follows	Years
Plant and equipment	5-25
Buildings	40-60
Vehicles	4-12
Furniture and fittings	3-20
Computer hardware and software	3-10
Office equipment	3-20

Ministry of Community Affairs & Housing STATEMENT OF ACCOUNTING POLICIES (CONTINUED) FOR THE YEAR ENDED 30 June 2010

Property and Equipment (continued)

Impairment

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the period end. Assets that are subject to amortisation are reviewed for impairment whenever events of changes in circumstances indicate that the carrying amount may not be recoverable. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amounts. The recoverable amount is the higher of the asset's fair value less costs to sell and its value for use in service. The Ministry has not tested its assets for impairment in the current year.

Work in Progress

Work in progress items are valued at cost. No depreciation is applied to work in progress items until such time as they are commissioned.

Liabilities

Accounts Payable

Accounts payable relate to payables arising in the ordinary course of business and any unbudgeted surplus due for refund to cabinet and are recorded at the amount owing after allowing for credit notes and other adjustments.

Provisions are recognised in accordance with IPSAS 19 Provisions, Contingent Liabilities and Contingent Assets.

Employee entitlements

Amounts incurred but not paid at the end of the reporting period are accrued. Annual leave due, but not taken, is recognised as a liability.

Pension obligations

Pension contributions for employees of the Ministry are paid to the Public Service Pensions Fund (the "Fund"). The Fund is administered by the Public Service Pensions Board and is operated as a multi-employer non-contributory Fund, whereby the employer

pays both employer and employee contributions. Prior to 1 January 2000 the scheme underlying the Fund was a defined benefit scheme. With effect from 1 January 2000 the Fund had both a defined benefit and a defined contribution element.

Participants joining after that date became members of the defined contribution element. Pension scheme contributions are included in personnel costs in the statement of financial performance. The Public Service Pension Liability for all civil servants (both current and

Past) is an executive liability managed by the Minister of Finance and accordingly is not recognized in these forecast financial statements. This liability is to be reported on the Entire Public Sector consolidated financial statements of the Cayman Islands Government.

(g) Contributed Capital

Contributed capital relates to initial working capital and start up cash provided to the Ministry, equity injections for fixed asset acquisitions that are funded by the Cayman Islands Government and contributed goods and services provided by Cayman Islands Government entities to the Ministry less any surpluses repayable.

Use of estimates (h)

The preparation of the financial statements in accordance with International Public Sector Accounting pronouncements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of income and expenses during the year. Actual results could differ from those estimates.

Ministry of Community Affairs & Housing STATEMENT OF ACCOUNTING POLICIES (CONTINUED) FOR THE YEAR ENDED 30 June 2010

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the reporting period and in any future periods that are affected by those revisions.

(i) Changes in Accounting Estimates

The Ministry accounts for any change in accounting estimate prospectively by recognizing any financial effect of the change in the financial statements from the period of the change. Disclosure of prior year impact is included where considered necessary and where practical to determine.

(j) Budget Amounts

The 2009/10 original budget amounts were prepared using the accrual basis of accounting and the accounting policies have been consistently applied with the actual financial statement presentation. The 2009/10 original budget was presented in the 2009/10 Annual Budget Statement of the Government of the Cayman Islands and approved by the Legislative Assembly. The original budget together with subsequent supplementary budgets represents the final budget for the Ministry.

Ministry of Community Affairs & Housing NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 June 2010

1: SALE OF GOODS AND SERVICES

	2009/10 Actual	2009/10 Budget	Variance
Outputs to cabinet	14,995,213	15,403,961	(408,748)
Outputs to other government agencies	-	•	*
Outputs to third parties		•	
	14,995,213	15,403,961	(408,748)

- Outputs to Cabinet comprise goods delivered to and services performed on behalf of the Cayman Island Government. These are detailed in the ABS accompanying these statements and are covered by the appropriation
- Outputs to other government agencies comprise trade between the [ministry/portfolio] and other government bodies. These are arm length transactions governed by Service Level Agreements (SLAs) between the contracting parties.
- Fees & Charges, General Sales, Rentals & Others include administrative fees and user charges levied on the public for the delivery of government services. The respective rates and fee structures are gazetted and governed by the relevant revenue laws

Explanation of major variance

Revenue from cabinet was \$408,748 below budget due mainly to identified budget reductions made during the fiscal year totaling \$380,145. There remaining \$28,603 resulted mainly from improved operating efficiencies with the merger of the Empowerment and Community Development Agency in to Department of Children and Family Services and Department of Counseling Services.

2: PERSONNEL COSTS

	2009/10 Actual	2009/10 Budget	Variance
Salaries, wages & allowances	8,497,032	8,904,648	(407,616)
Health care	1,575,198	1,777,918	(202,720)
Pension costs	953,203	1,042,506	(89,303)
Paid Vacation	57,244	173,536	(116,292)
Other personnel costs	13,639	20,535	(6,896)
	11,096,316	11,919,143	(822,827)

Pensions and other post-retirement benefits

The Ministry, as part of the Public Sector, participates in the Public Sector Pension Plan, a defined contribution pension fund, in accordance with the Cayman Islands National Pension Law. The Ministry makes monthly contributions of 12% of an employee's salary (being 6% for the employer and 6% for the employee) to the Public Service Pensions Board. Contributions are charged to expenses as they are incurred based on set contribution rates.

Employee Health Care Costs

The Ministry, as part of the Public Sector, participates in the Employee Medical Insurance Plan with the Cayman Islands National Insurance Company, CINICO. Under the scheme, the Ministry contributes the medical insurance for each employee and also for the employees' dependants should the employee elect to enrol their dependants in the government plan. Under the Plan, the Ministry contributes CI\$358 for each single employee, CI\$714 for a non-child family, CI\$1,071 for a family with children and CI\$714 for employee plus dependant.

Explanation of major variance

Personnel costs were \$822,828 below budget due mainly from a delay in recruiting vacant posts and non-recruitment of some posts that were in original budget. The budgeted head count for the 2009/10 fiscal year was approximately 224 persons, inclusive of full-time and part-time posts. However, the average actual number of persons employed during the fiscal year totaled 217.

3: OPERATING EXPENSES

	2009/10 Actual	2009/10 Budget	Variance
Supplies and materials	297,592	351,350	(53,758)
Purchase of services	735,540	1,325,282	(589,742)
Lease of Property and Equipment	691,781	707,800	(16,019)
Utilities	547,373	651,333	(103,960)
General Insurance	229,248	233,489	(4,241)
Depreciation	251,515	122,559	128,956
Travel and Subsistence	26,330	93,004	(66,673)
	2,779,379	3,484,817	(705,438)_

Explanation of major variance

Operating expenses were \$834,394 below budget due mainly to budget reductions identified during the fiscal year totaling \$380,145. Additional operating efficiencies resulted from merger of the Empowerment and Community Development Agency in to Department of Children and Family Services and Department of Counseling Services.

Depreciation expenses were \$128,956 above budget due to unknown asset values (at the time of budget preparation) for the assets inherited from the former Ministry of Health and Human Services during the ministry reshuffle following the 2009 general elections. Further, an impairment charge amounting to \$102,426 was recognized on the condemned Joyce Hylton Center.

4: CASH AND CASH EQUIVALENTS

	2009/10 Actual	2009/10 Budget	Variance
Cash on hand	~	×=	-
Bank accounts	1,309,999	146,048	1,163,951
Deposits with Portfolio Finance and Economic (Treasury)	0	0	0
	1,309,999	146,048	1,163,951

Cash and Cash Equivalents include an operating and payroll account held in at the Royal Bank of Canada in the Cayman Islands.

Explanation of major variance

The actual year-end cash balances were \$1,163,951 above budget due mainly to reduced cash outflows resulting from operating expenditures being significantly below budget projections. The ministry reported a net surplus from operations totalling \$1,358,935 that was not projected in the original budget which resulted in the major variance of cash on hand.

5: ACCOUNTS RECEIVABLE

	2009/10 Actual	2009/10 Budget	Variance
Outputs to Cabinet	831,470	209,424	622,046
Dishonoured cheques	10,491	•	160
Other	6,134	8,113	(1,979)
Gross Accounts Receivable	848,097	217,537	638,673
Less provision for doubtful debts	0	0	0
To the Programme and a control of the control of th	848,097	217,537	638,673

Explanation of major variance

The actual year-end debtors and other receivables balances were higher than the original budget due to cabinet funding receivable being higher than initially projected. The actual cabinet funding receivable was \$831,470 which represented one month's cabinet revenue earned but not received by June 30th 2010.

6: INVENTORIES

	2009/10 Actual	2009/10 Budget	Variance
Consumable Stores	22,184	8,113	14,071_
Consumable ctores	22,184	8,113	14,071

Inventory consists of consumables mainly used for the provision of services. No inventory is held for re-sale.

7. PROPERTY AND EQUIPMENT

	Plant and equipment	Buildings	Furniture	Computers	Other assets	Motor Vehicles	Work in Progress	Total
Balance as at 1 July 2009	-	-	-	=	=	-	-	•
Additions	-8	i = i		21	-	-	784,771	784,771
Transfers (See below)	50,939	3,695,227	210,537	160,528	94,450	154,125	1,535,829	5,925,107
Balance as at 30 June 2010	50,939	3,695,227	210,537	160,528	94,450	154,125	2,320,600	6,686,406
Balance as at 1 July 2009								
Transfers*	16,137	1,950,179	74,527	138,372	61,928	112,136	15=0	2,353,279
Current year expense	8,152	197,780	18,013	11,892	10,046	5,632		251,515
Balance as at 30 June 2010	24,289	2,147,959	92,540	150,265	71,974	117,769		2,604,794
parance as at 30 June 2010	2 1,200		•					
Net Book value 30 June 2010	26,650	1,547,268	117,997	10,263	22,476	36,356	2,320,600	4,081,612

Explanation of major variance

Fixed assets were higher than original budget due to unknown asset values (at the time of budget preparation) for the assets inherited from the former Ministry of Health and Human Services during the ministry re-shuffle following the 2009 general elections.

*Asset Transfers;

As a result of a government restructuring due to the 2009 general elections, a new ministry, the Ministry of Community Affairs & Housing (the Ministry) was created. Two departments and one agency were transferred to the new ministry, namely the Department of Counseling Services, Department of Children & Family Services and the Empowerment & Community Development Agency. All the departments and agencies were transferred in from the Ministry of Health and Human Services. The Departments were brought in as going concerns and the Ministry took over the net book values of assets held at 30 June 2009.

8: ACCOUNTS PAYABLE

	2009/10 Actual	2009/10 Budget	Variance
Trade Creditors	771,585	494,142	(277,443)
Payroll liabilities	(23,851)	253,184	(277,035)
Surplus payable**	1,256,509	=	1,256,509
Total	2,004,243	747,326	1,256,917

**Surplus payable

The Ministry is budgeted to break even and therefore did not budget for any surplus. Therefore any surplus earned is payable to the Cayman Islands Government.

Explanation of major variance

Accounts payable was higher than budgeted due mainly to a surplus realized during the fiscal year totalling \$1,256,509 that was not budgeted and is to be repaid to core government.

9: Commitments and contingent liabilities

(I) Contingent Liabilities

During the course of the year, in the ordinary course of its business, the Ministry became involved in a dispute and legal proceedings in the Grand Court of Cayman Islands in a case relating to child custody. Management does not think there will be any significant judgments against the ministry since the ministry is acting as an arbiter between other parties and has thus not made any provision for any such damages should they arise.

(II) Commitments

Туре	One year or less	One to five Years	Over five Years
Capital Commitments			
Property, plant and equipment	276,121		
Total Capital Commitments	276,121	-	
Operating Commitments Non-cancellable accommodation leases	352,893	479,160	- 0
Total Operating Commitments	352,893	479,160	<u> </u>
Total Commitments	629,014	479,160	-

Commitments (continued)

Operating Leases

There ministry had two lease agreements with contractual obligations falling due in the short term (within 12 months) totalling \$352,893 for lease sites at the Flagship Building (\$205,893) and Britcay House (\$147,000). There were also medium term commitments (between 1 -5 years) totalling \$479,160 for lease of sites at the Flagship Building (\$411,785) and Britcay House (\$67,375).

10. Related Party Disclosures

The Ministry of Community Affairs and Housing is a wholly owned entity of the government from which it derives a major source of its revenue. The Ministry of Community Affairs and Housing and its key management personnel transact with other government entities on a regular basis. These transactions were provided free of cost during the financial year ended 30 June 2010 and were consistent with normal operating relationships between entities and were undertaken on terms and conditions that are normal for such transactions.

Description	Current year actual	Number of persons	
Salaries & other benefits	341,388	3	
Other long term benefits	40,319	3	
Total	381,707		

Key Management Personnel

Key management personnel are defined to include Ministers of the Government, Chief Officer, Deputy Chief Officer and the Chief Finance Officer. No loans were offered to key management or their relatives during the year. The Minister of Community Affairs, Gender and Housing personnel allowances were paid through the Deputy Governor's Office. All other key management personnel were paid for directly by the ministry.

Inter-agency Charges

Commencing from 2009/10 financial year, inter-agency charges for goods and services (human resource services, financial support services, legal services, computer hardware and systems support services, and software licensing fees) provided amongst the various core government entities was discontinued by the Entire Public Sector and have thus not been accounted for in these Financial Statements.

11. FINANCIAL RISK MANAGEMENT

The Ministry is exposed to a variety of financial risks including credit risk and liquidity risk. The Ministry's risk management policies are designed to identify and manage these risks, to set appropriate risk limits and controls, and to monitor the risks and adhere to limits by means of up to date and reliable information systems. These risks are managed within the parameters established by the Financial Regulations (2008 Revision).

Credit Risk

Credit risk refers to the risk that counterparty will default on its contractual obligations resulting in financial loss to the Ministry. Financial assets which potentially expose the Ministry to credit risk comprise cash and cash equivalents and accounts receivable.

The Ministry is exposed to potential loss that would be incurred if the counterparty to the bank balances fails to discharge its obligation to repay. All bank balances are with one financial institution located in the Cayman Islands which management considers being financially secure and well managed.

FINANCIAL RISK MANAGEMENT (Continued)

The Ministry is also exposed to a significant concentration of credit risk in relation to accounts receivables, most of which are due from Cabinet. No credit limits have been established. As at 30 June 2010 no provision for doubtful debts has been made as none of these assets are anticipated to be impaired and management considers these debts to be recoverable in full.

Notwithstanding the concentration risk in relation to accounts receivables, management does not consider the Ministry to be exposed to significant credit risk as it has only one major counterparty (Cabinet) and has had no past experience of any significant default or loss.

The carrying amount of financial assets recorded in the financial statements represents the Ministry's maximum exposure to credit risk. No collateral is required from debtors.

Liquidity risk is the risk that the Ministry is unable to meet its payment obligations associated with its financial liabilities when they are due. The ability of the Ministry to meet its debts and obligations is dependent upon its ability to collect the debts outstanding to the Ministry in a timely basis. Management manages liquidity risk through monitoring cash flows from debtors, maximizing day's credit taken from suppliers, and if the circumstances required it to obtain funding from Cabinet to temporarily fund any shortfalls. As at 30 June 2010, all of the financial liabilities were due within three months of the year end dates.

12: FINANCIAL INSTRUMENTS - FAIR VALUES

As at 30 June 2010, the forecasted carrying value of cash and cash equivalents, accounts receivable, work in progress, accounts payable and employee entitlements approximate their fair values due to their relative short-term maturities. Fair values estimates are made at a specific point in time, based on market conditions and the information about the financial instrument. These estimates are subjective in nature and involve uncertainties and matters of significant judgment and therefore cannot be determined with precision.

Changes in assumptions, economic conditions and other factors could cause significant changes in fair value estimates.

13. Change in Accounting Estimate

A change in accounting estimate occurred in 2009 with respect to the depreciation rate of buildings. The Department of Children and Family Services and Department of Counseling Services were transferred from Ministry of Health to Ministry of Community Affairs and Housing in July 2009. Under the Ministry of Health, buildings were depreciated over a period of 50 years. The Ministry of Community Affairs and Housing uses the IRIS system rate of 40 years to depreciate buildings. Per PMFL the depreciation rate for buildings is 40-60 years. The depreciation rates used by both Ministries are in accordance with PMFL. The effect of the change in depreciation rates from 50 to 40 years is an increase in accumulated depreciation by \$372,628 in July 2009. The Ministry of Community Affairs and Housing accounting records for 2009 reflect an increase in the accumulated depreciation of buildings due to the change in accounting estimate.

Statement of Change in Accounting Estimate

	July 2009	June 2009
Cost	3,695,227	3,695,227
Accumulated Depreciation	1,950,179	1,577,551
Net Book Value	1,745,048	2,117,676

14: Segment Reporting

	Ministry Administration	Department of Children & Family Services	Department of Counseling Services	Total
Revenue				
Sale of goods and services	1,790,240	9,661,502	3,543,471	14,995,213
Other revenue	-	136,987		136,987
Total Revenue	1,790,240	9,798,489	3,543,471	15,132,200
Expenses				
Personnel costs	1,408,339	7,221,942	2,465,736	11,096,016
Supplies and consumables	306,313	1,394,909	826,937	2,528,159
Depreciation	8,068	64,293	179,154	251,515
Total Expenses	1,722,720	8,681,144	3,471,826	13,875,692
Surplus	67,520	1,117,345	71,644	1,256,509
Current Assets	1,400,693	709,941	69,646	2,180,280
Property & equipment	714,399	1,247,445	2,119,768	4,081,612
Total Assets	2,115,092	1,957,386	2,189,414	6,261,892
Current liabilities	367,130	153,418	227,186	747,734
Surplus payable	67,520	1,117,345	71,644	1,256,509
Long term liabilities		= 2	N _E Cy	
Total liabilities	434,650	1,270,763	298,830	2,004,243
Net Worth	1,680,442	686,623	1,890,584	4,257,649

The Ministry's segment report is prepared on the basis of 3 major areas, being the two distinct departments under the Ministry and the administrative arm which coordinates their activities.

15: Comparative Information

The Ministry has not presented prior year comparative information in the financial statements as required under IPSAS 1, Presentation of Financial Statements. This is because the Ministry is essentially a new ministry created from departments previously held in the Ministry of Health & Human Services. Such departments were not audited in isolation nor did they prepare and present departmental audited financial statements. Further the current Ministry and the former Ministry have different reporting formats as a result of consolidation of various departments and also inclusion of Empowerment & Community Development Agency. Therefore presentation of comparative figures is deemed unnecessarily complex and misleading since the previous ministry did not present audited financial statements on a department basis and also the different reporting formats embraced by the different ministries.

16: Subsequent Events

- Subsequent to the reporting date, the Ministry of Community Affairs and Housing received responsibility for Gender Affairs from the Ministry of District Administration, Works and Gender Affairs with effect July 1st, 2010.
 The Ministry was re-named to the Ministry of Community Affairs, Gender & Housing.
- II. Subsequent to year end, the Ministry relocated most of its administrative functions to the Government Administration Building. It is expected to lead to asset write-offs and reduction in lease rental costs during the 2010-11 year.
- III. On 1 July 2010 employee salaries were reduced by 3.2% as part of Government's cost saving measures for the 2010/11 budget year.